

READY = PLANNING, RESPONSE & RECOVERY



RECOVER. RESTORE. REBUILD.
SynergyNDS
Your Resource. Your Advocate. Your Partner.

SynergyNDS is a leading Recovery Program Manager for Public Entities with combined current insured property in excess of \$68 billion dollars.

[SynergyNDS](#)[FSBIT Home](#)[About Us](#)[Services](#)[Contact Us](#)

Automated Attendant &
24/7 On-Call Support

833-GoFSBIT
(833.463.7248)

When the Unexpected Happens & Disrupts School Operations,
Depend on the FSBIT Advantage... EMERGENCY ADVANTAGESM

EA Program
Introduction

[Click To View](#)

The FSBIT Advantage... *EMERGENCY ADVANTAGE*SM

- Insurance Managed Repair Program (IMRP) elected by Individual FSBIT Members at Time-of-Loss to a Scheduled Location.
- Member's Control the Program within FSBIT Claim Guidance on Insured Loss.
- Fills Critical Emergency Response & Disaster Recovery Role for FSBIT Members.
- Expedites Response & Recovery to Minimize Secondary Damages, Costs, & Recovery Time.
- Maximize Funding Resources for Critical Operations by Reducing Initial Member's Out-of-Pocket Expenses.
- Eligible Response & Recovery Costs Paid Directly to Contractors.
- On-Site Project Management Adds Capacity to Your Team While Reducing Burden on Internal Staff.



ABOUT US | Your Resource, Your Advocate, Your Partner!



SynergyNDS is a leading Recovery Program Manager for Private & Public Entities with current insured property in excess of \$68 billion dollars.

[f](#) [t](#) [g+](#) [v](#) [in](#)

[FMIT Members](#) [TMLIRP Members](#) [FSBIT Members](#) [Bids](#) [MVP Vendor Registration](#) [Contact Us](#)



SynergyNDS partners with Public & Private Entities to develop and manage Response & Recovery Services specific to their operational needs.



SynergyNDS and Florida Municipal Insurance Trust (FMIT) have partnered in support of the critical needs of FMIT's 366 Public Entities since 2004, representing over \$13 Billion of insured assets. SynergyNDS has the proven capacity and resources necessary to assist Florida municipalities with disaster planning, preparation, response & recovery. Many services are provided at no additional cost by FMIT to its Members.



SynergyNDS offers various recovery initiatives to Members of the Texas Municipal League Intergovernmental Risk Pool's (TMLIRP) 2,800 governments and political subdivisions who elect to utilize the services. As an independent service provider, SynergyNDS contracts directly with TMLIRP Members on specific property losses in order to achieve prompt response & recovery within the appropriate coverage provisions, as well as local directives & procurement guidelines.



Before, During & After a Loss, FSBIT Members can take confidence in knowing that SynergyNDS & FSBIT have partnered through the EMERGENCY ADVANTAGE™ Program to support the critical services needs of School Districts and their respective campuses across Florida. EMERGENCY ADVANTAGE™ provides comprehensive 24/7 disaster planning, response and recovery services through a combination of self-performance capabilities, pre-identified FSBIT Member resources and our certified Managed Vendor Program (MVP).

- Recovery Program Manager for Public Entities in Florida & Texas with current combined Insured Property of \$63 billion dollars.
- PROVEN & TESTED capacity to respond simultaneously to Large Catastrophic Events affecting multiple Clients in different Geographical Areas over the last 15years.
- Serving 2756 Active Members with over 150,000 Scheduled Locations (prior to FSBIT).
- Participated in Mutual Aide Efforts supporting Pentagon 911 Stabilization, Christ Church NZ Earthquake Response (CERA) & LA/MS Hurricane Response Deployments.
- Insurance Coverage Specialist (SynergyPACT) supporting FEMA & DEM directives during Declared Events outside of Florida and Texas.

Collaborative Effort to Better Understand Program Services & Individual FSBIT Member's Needs/Expectations to Support Overall Planning, Response & Recovery Initiatives.

1. **THE PLAN:** Outlining Specific FSBIT Member's State-of-Readiness, Directives & Expectations.
2. **KNOWING WHERE FUNDING COMES FROM:** Insurance & FEMA Public Assistance.
3. **LIFE-CYCLE OF AN INSURANCE CLAIM:** Understanding Coverage, Claim Reporting Requirements and Recovery Workflow.
4. **THE EMERGENCY ADVANTAGE:** Emergency AdvantageSM Program Overview & Services.
5. **ACTION ITEMS & DELIVERABLES:** Taking the Next Step in Working Together towards Program Functionality & Accountability.



Taylor County School Board
(July 6th, 2022 Discussion)

1. THE PLAN

1. Planning

**RISK
AHEAD**

ARE YOU
READY?

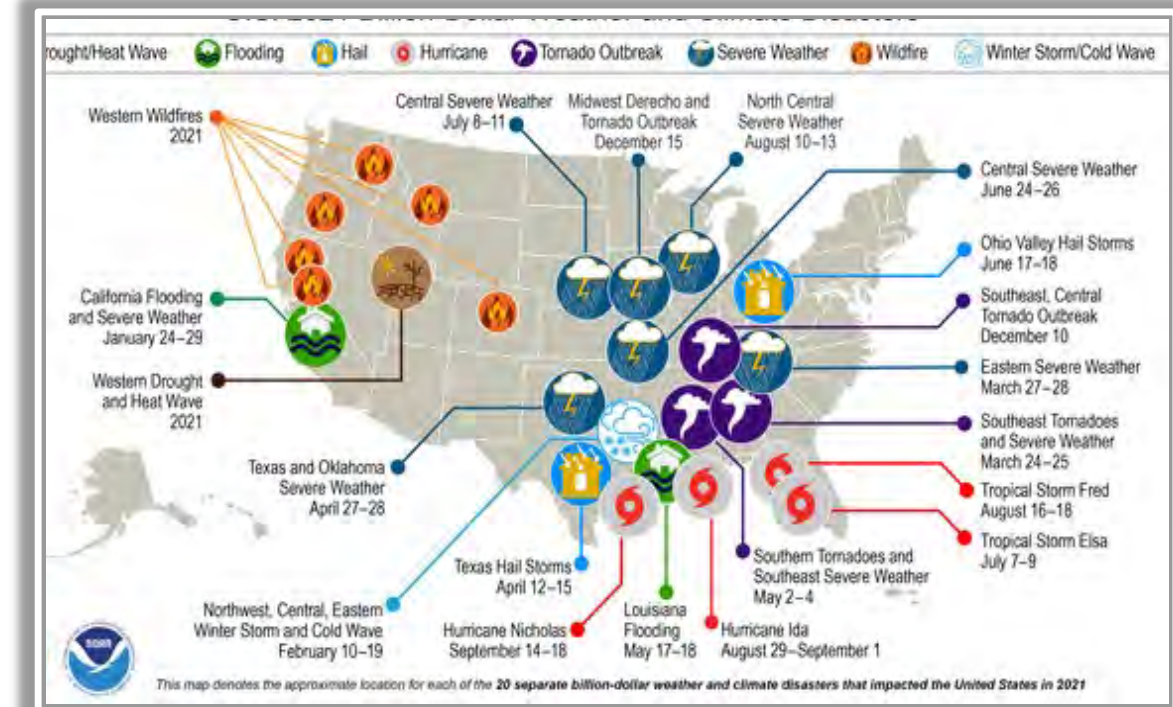
School Districts are Being Expected to do More with Less Every Day...



- Greater Risk & Geographical Challenges
- Reputational & Financial Exposure
- Tighter Budgets
- Staffing Challenges & Adjustments
- Expanded Community Services Roles & Responsibilities
- 24/7 Public Visibility & Judgement (Multi-Media)

Hazards for Risk Come in Many Different Shapes & Sizes...

- Happen with Little or No Warning
- Go on Around Us Each & Every Day
- Influenced by Geographical Conditions
- Dictated by Climate & Weather
- Caused by People or Accidents
- Extraordinary Phenomenon



**What Hazard Examples Pose a REAL RISK
for Your Districts &/or Departments...
Specific to Your Scheduled Property?**

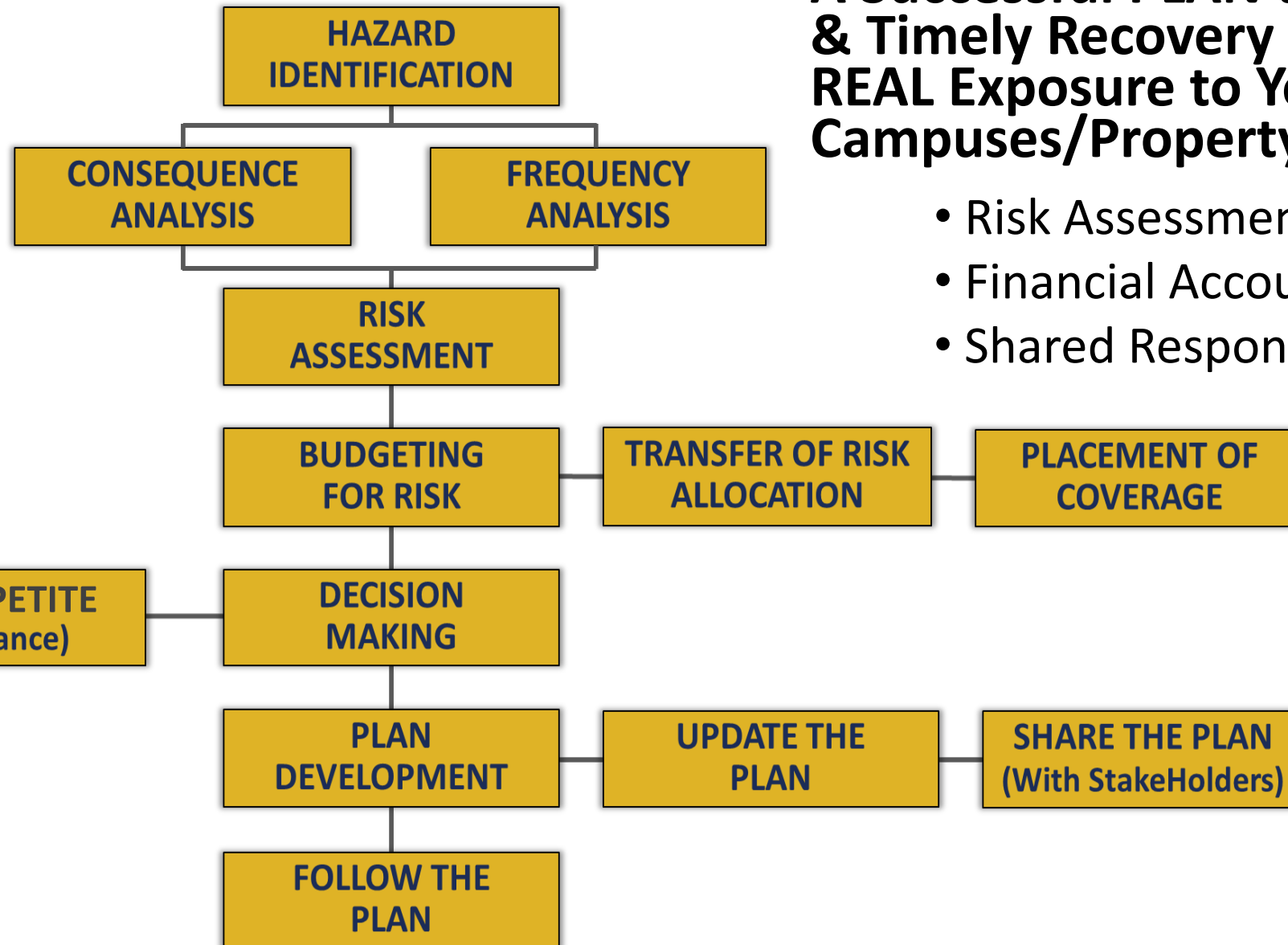
Identifying Your Exposure & Tolerance for Types of Hazards Provides Bottom-line Risk Guidance for Your Insurance Coverage Placement and COOP (Plan).

Risk Appetite Analysis is the Amount & Type of Risk that an Organization is Prepared to Pursue, Retain or Take.



- Determines the Likely Impact of those Hazards & Prioritizes Strategies to Lessen the Acceptable Impact (Exposure).
- Consult with FSBIT on what Coverages are Available to Help Protect Your Exposure to Risk.
- Build (Update) the PLAN Around those Findings.

PLANNING | Basic Lifecycle From Hazard Identification To Planning...



A Successful PLAN to Mitigate Risk & Timely Recovery must be based on REAL Exposure to Your Specific School Campuses/Property:

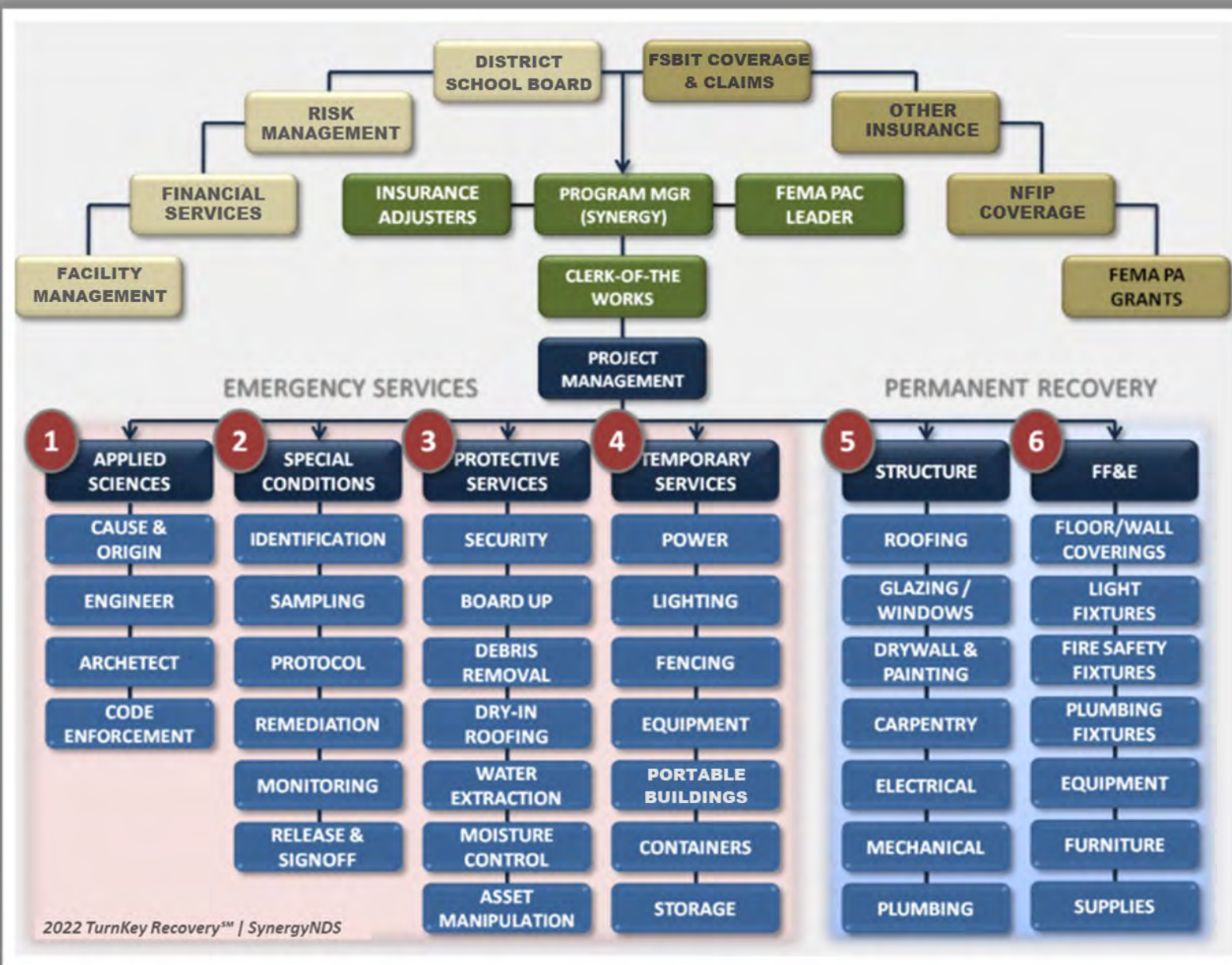
- Risk Assessment
- Financial Accountability
- Shared Responsibility

The PLAN Must Prioritize Essential Functions & Back-Up Options for Each Department (Structure).



- Critical Buildings & Structures to Maintain Operations/Services.
- Purchase Approval & Contract Awards.
- Temp Power Generation & Support.
- Redundant &/or Alternate Methods of Communication.
- Alternate Workspace &/or Location.
- Temporary Rental Structures & Equip.
- Security & Protective Measures.
- Office/Personnel Pack-Out & Relocation.
- Notification & Posted Signage.

PLANNING | Identifying Recovery Team & Critical Initiatives



CHECKLIST

Working with Members to Update Response Plans to Outline EA Recovery Initiatives & Deliverables...

- ☐ FSBIT Claim Protocols & Workflow
- ☐ Emergency Executive Order(s) & Authorized Procurement Process
- ☐ Emergency Staff Contact Information
- ☐ District Security Directives & Credentialing (Contractor Requirements)
- ☐ Damage Assessment Assignments (Boots-on-the Ground Support)
- ☐ Response & Recovery Services & Expectations
- ☐ Pre-Approved Contractors/Vendors (Prior Relationships/Agreements)
- ☐ Pandemic Response Guidance (when Applicable)
- ☐ Hazard Mitigation Opportunities
- ☐ FEMA PA Documentation (Declared Event)



CATASTROPHIC PROPERTY RECOVERY GUIDE



2021 Protocol & Procedures
SynergyNDS | CTSI

Understanding the Needs, Expectations & Underlying Direction of Individual FSBIT Member School Districts...

- What makes each Property (School) Unique?
- Identify Exposure, Concerns & Critical Path?
- Know the Rules of Engagement?
- Response Timelines and Specific Deliverables?
- Special Needs &/or Resources?
- How Do You Continue to Educate Students? (Temp Classroom Setting, Alt Location or Remote Learning)
- What Vendor Partnerships are Established? (Facilities, Supply Vendors, IT/Comm, Service Providers)
- Do You Have Updated Building Maps, Site Plans & Asset Inventory Lists?

PLAN GUIDANCE | No One District or School Campus is the Same



Successful Response & Recovery is a process planned for in advance. It should be a collaborative effort with all involved parties (School Board, Respective School Personnel & FSBIT Insurance Team). Together, we can educate one another as necessary to better understand responsibilities, expectations and overall deliverables when challenged with an Unplanned Event.

Let's Start the Discussion with some bulleted general talking points:

☐ Have you had a Loss or Unplanned Event that impacted your School Day(s)?

- Lessons Learned from Past Loss?
- Challenges Faced?
- Success Stories?

What concerns do you have or geographical threats?

- Hurricane
- Tornado
- Flood
- Water/Fire
- Environmental
- Security

Do You Have a Business Continuity Plan (BCB) or Recovery Guidance Doc?

- How Do You Feel About Your Overall Ability to Recover Timely from an Unplanned Event Given Current Plans &/or Staffing Experience?

Do you have Updated Site Plans, As-Built or Building Diagrams?

- Google Earth Images
- FSBIT Schedule of Values (SOV)
- FSBIT Drone Footage

☐ Discuss Unique Building Information (Features):

- Property located within a Special Flood Hazard Area (SFHA)
- Emergency Generators (hooked up to Buildings)
- What kind of Building Automation Systems (Heating / Cooling / Ventilation & Lighting) are in service? (singular or site specific)?
- Warranty Information (Roofs/Mechanical)
- Special Flooring (Gym Floors, etc)
- Chemical & Cleaning Supplies Room
- Food Service (Cafeteria, Walk-In Coolers/Freezers, Dry Stock)



- Library, Computer Lab &/or Resource Area
- Health, Science Labs &/or Rooms for Elective Activities
- Music/Band Room
- Daycare Facility
- Onsite Agricultural (FFA) Facilities &/or Livestock

☐ How does the District communicate Remediation Protocol(s) to safeguard Health Safety Concerns immediately after a Loss?

- Who is your Health & Safety (Environmental) Partner?
- Are you in compliance with the AHERA (Asbestos Hazard Emergency Response Act) and required training for custodial & maintenance staff?
- What is your status (schedule) specific to other Sampling & Testing Requirements?
- Is your Hazard Communication Program (Safety Data Sheets) readily available (paper &/or electronic form)?
- Have you incorporated Employee Right to Know Training specific to Facility & Operations as it would apply to an Unplanned Event?
- What is your approach throughout the lifecycle of an Unplanned Event specific to Indoor Air Quality goals, measurables and validation criteria for overall acceptance (clearance)?

☐ What Vendor Relationships, In-Place Agreements &/or Service Contracts do you currently have in place?

- Roofing
- Engineer
- IT/Communications
- Portable Temp Buildings & Structures
- Sports Field & Specialty Lighting
- MEP's (Mechanical, Electrical & Plumbing)
- Fire Safety & Security
- Onsite Re-Fueling: Generators, Busses, Other Equipment (Gas/Diesel/Propane)
- Emergency Restoration
- Repair & Construction

☐ Temp Building Discussion & Laydown areas (with Utilities):

- Admin Offices (Work Areas)
- Portable Classrooms (Avg Class Size/Desks)
- Food Service (Daily Meals)
- Computer/Learning Labs/ Elective Programs
- Gyms/Recreation Leagues
- After School Programs &/or Civic Groups



☐ Discuss General Procurement Guidance & Practice:

- Purchasing policies and bidding for Emergency Services (stabilization), Repairs (short term) and Re-Construction Services (permanent repairs).
- Has the Board adopted policy language specific to an Unplanned Event to minimize the impact on the District's ability to carry out Educational Responsibilities in a safe and secure environment?
- Discuss how to incorporate FSBIT/Emergency Advantage contractor direct pay program approach and how that can support/expedite a timelier procurement process.

☐ What kind of Community-wide Agreements &/or Obligations do you have?

- Sheltering Agreements
- Facility Usage Agreements
- Staffing & Equipment Usage Agreements

☐ Do you have experience with the FEMA Public Assistance Program?

- Do you have any current FEMA PA projects that have yet to be funded or any appeals in progress?
- Do you have Insurance Commitments from Past Grant Awards?
- Do you manage the FEMA Grant Application Process in-house or do you use a 3rd Party? If 3rd Party, what company provides your FEMA Consulting Services?
- Do you have Properties in Special Flood Hazard Areas?
- Are you aware of the 50% Substantial Damage Rule (Pros & Cons)
- Do you have systems in place to track Force Account Labor & Equipment Usage?
- Are District Directives (Adopted Policy Language) in place to address Eligible Programs for PA Funding Categories? (Protective Services, Debris Removal, Staffing Compensation Reimbursement, Volunteers, etc?)
- Are you Familiar with Hazard Mitigation Opportunities?

PLAN DEVELOPMENT | Putting It All Together (Cliff Note Style)

EXAMPLES

COOP WORKSHEET BY BUILDING

BUILDING/LOCATION #	City Hall 001-001
DEPARTMENT	Administration
CRITICAL ASSET (1-5)	1 = Essential
FLOOD ZONE	SFHA AE

INSURANCE COVERAGE

SCHEDULED VALUE: Building	\$1,500,000.00
INSURANCE: Property & Casualty	FMIT
INSURANCE: Flood Primary/Limits	NFIP \$500k
INS DEDUCTIBLE: P&C	\$500.00
INS DEDUCTIBLE: Flood (Primary)	\$1,250.00

COVERAGE ENDORSEMENTS

EXTRA EXPENSE (Annually)	\$1,000,000.00
ORDINANCE & LAW	25% Limits of Total Damage
VALUABLE PAPER (Per Occurance)	\$500,000.00
PDMC (Per Occurance)	\$500,000.00

RISK ANALYSIS (Vulnerability)

WINDSTORM: Named Storm	High/Severe
WINDSTORM: Tornado	Moderate/Severe
WINDSTORM: Hail	High/Low
WINDSTORM: Winter/Ice	Low/Moderate
FLOOD WATERS	High/Significant

TEAM LEAD & SUPPORT (Documentation)

TEAM LEAD: Coordinator	Person 1
SUPPORT: HR/Risk Management	Person 3

DAMAGE ASSESSMENT (Workflow Description)

Public Works responsible to coordinate initial damage assessment once all clear is given by Fire Chief. PW to roll-up reporting to EOC. PW to utilize Ride-Out Personnel provided by SynergyNDS to perform Assessments on Insured Buildings/Structures as part of FMIT offered TurnKey Recovery Program. Field Reports will be distributed to City Leadership/Departments immediately upon completion. Field Reports are also provided automatically to FMIT Claims Department as part of initial claim notification. FMIT Claim Rep will followup with designated City Contact on Coverage & applicable Next Actions.

LOGISTICS FOR OPERATIONAL RESUMPTION

PW to coordinate fuel top-off and additional deliveries direct with Vendor for Stand-By Generator. Fire Chief has sat-phone to communicate with external groups if cell service is disrupted. Police Chief will communicate with Verizon for COW System if needed and available. IT will have BGAN Terminal Unit avail to support critical internet accessibility if connectivity is impacted. Community Center is Option 1 to stand-up essential City Hall functions for Public Accessibility if building sustains damages that would present a public health or safety concern (as evaluated by Building Official). SynergyNDS to provide portable building solutions for setup at a location TBD if necessary. IT will self perform and coordinate with Vendors any temporary relocation of assets & hardware required for operational resumption (Internal or External Location). PIO will communicate to Public, if necessary, any changes to City Hall Operations &/or Operating Hours.

EMERGENCY RESPONSE & STABILIZATION DIRECTIVES

PW & Building Official will coordinate with SynergyNDS under the approved FMIT offered TurnKey Recovery Program for all services that are scheduled for FMIT Coverage and will be paid direct by the Risk Pool. All services otherwise not part of an approved FMIT Coverage Form will need to follow current Citywide procurement process managed through Purchasing Department. City Manager to engage FMIT TurnKey Recovery Program Election Form once services provided by SynergyNDS are approved by FMIT for applicable coverage application.

OTHER NOTES

City Hall has had a previous hail loss claim with FMIT and handled under Member Direct.

SHARING THE PLAN: FSBIT Has Provided Each Districts Property Schedule

Suwannee County School District

Emergency Advantage SM		TrackDown - Synergy NDS										
Home	Accounts	Claims	Loss Notifications	Projects	Scopes of Work	SOV-Assets	Daily Reports	Rapid Loss Notices	Marketplace	Claim Notes/Next Ac...	Claim Admin/Project ...	Professional Lo
Member Policy Documents > Embedded for Accounts Temporary report												<input checked="" type="checkbox"/> New
Location Number	Location Name	Street Address	Occupancy Description	Construction Description	Year Built	Year Upgrade	Square Footage	Sprinklered	Flood Zone	* Building Value	* Contents Value	TIV
5001	SUWANNEE HIGH SCHOOL HIGH SCHOOL	1314 SOUTH PINE AVENUE	EDUCATION	MASONRY NON COMBUSTIBLE	1956	1965	135456	N	X*	\$22,694,413.00	\$3,510,045.00	\$26,204,458.00
002	SUWANNEE HIGH SCHOOL CLASSROOM BUILDING #3	1314 SOUTH PINE AVENUE	EDUCATION	MASONRY NON COMBUSTIBLE	1956	1956	25791	N	X*	\$4,149,816.00	\$926,247.00	\$5,076,063.00
003	SUWANNEE HIGH SCHOOL CLASSROOM BUILDING #4	1314 SOUTH PINE AVENUE	EDUCATION	MASONRY NON COMBUSTIBLE	1956	1994	20800	N	X*	\$3,345,432.00	\$2,926,323.00	\$6,271,755.00
004	SUWANNEE HIGH SCHOOL CLASSROOM BUILDING #2	1314 SOUTH PINE AVENUE	EDUCATION	MASONRY NON COMBUSTIBLE	1956	1994	47642	N	X*	\$7,663,530.00	\$1,234,629.00	\$8,898,159.00
005	SUWANNEE HIGH SCHOOL PAVILION	1314 SOUTH PINE AVENUE	ENTERTAINMENT AND RECREATION	MASONRY NON COMBUSTIBLE	1994	1994	625	N	X*	\$43,753.00	\$0.00	\$43,753.00
006	SUWANNEE HIGH SCHOOL BASEBALL RESTROOM BUILDING	1314 SOUTH PINE AVENUE	ENTERTAINMENT AND RECREATION	JOISTED MASONRY	1990	1990	740	N	X*	\$104,335.00	\$0.00	\$104,335.00
061005007	SUWANNEE HIGH SCHOOL BASEBALL DUGOUT	1314 SOUTH PINE AVENUE	ENTERTAINMENT AND RECREATION	JOISTED MASONRY	1990	1990	672	N	X*	\$24,682.00	\$11,015.00	\$35,697.00
061005008	SUWANNEE HIGH SCHOOL BASEBALL CONCESSION STAND	1314 SOUTH PINE AVENUE	ENTERTAINMENT AND RECREATION	NON COMBUSTIBLE	1990	1990	690	N	X*	\$47,118.00	\$13,217.00	\$60,335.00
061005009	SUWANNEE HIGH SCHOOL BASEBALL UTILITY BUILDING	1314 SOUTH PINE AVENUE	MISCELLANEOUS	JOISTED MASONRY	1990	1990	168	N	X*	\$8,975.00	\$2,202.00	\$11,177.00
061005010	SUWANNEE HIGH SCHOOL FIELD HOUSE	1314 SOUTH PINE AVENUE	ENTERTAINMENT AND RECREATION	JOISTED MASONRY	1990	1990	1400	N	X*	\$164,916.00	\$11,015.00	\$175,931.00
061005011	SUWANNEE HIGH SCHOOL SOFTBALL CONCESSION STAND	1314 SOUTH PINE AVENUE	ENTERTAINMENT AND RECREATION	NON COMBUSTIBLE	1990	1990	690	N	X*	\$47,118.00	\$13,217.00	\$60,335.00
061005012	SUWANNEE HIGH SCHOOL SOFTBALL DUGOUT #1	1314 SOUTH PINE AVENUE	ENTERTAINMENT AND RECREATION	JOISTED MASONRY	1990	1990	444	N	X*	\$16,828.00	\$1,015.00	\$17,843.00

EXAMPLES

SHARING INFO | District's Docs Uploaded in TrackDownSM (Online Interface)

Suwannee County School District

EXAMPLES

SHARING THE PLAN | Emergency Contact Information for Your District

Charlotte County School District











Member InfoInsurance PolicySchedule of ValuesClaimsDocuments RepositoryUser ManagementQualified Vendor ListSupportCRM Activities

Member Emergency Contacts

Add Contact

Save & closeCancel

Full ReportGrid EditEmailMore ▼5 Member Contacts

	Firstname	▼ Lastname	Member Alerts?	Emergency Contact?	Title	Office Phone	Mobile Phone	Email
Primary (1 Member Contact)								
 	Billy	Williams	✓	✓	Dir of Maintenance & Operations	(941) 575-5400	(941) 628-3324	billy.williams@yourcharlotteschools.net
Secondary (4 Member Contacts)								
 	Megan	Brown	✓	✓	Facilities - Construction Manager	(941) 575-5400	(941) 661-0810	megan.brown@yourcharlotteschools.net
 	Glenn	Christiansen	✓	✓	Manager - Main	(941) 575-5400	(941) 979-6556	glenn.christiansen@yourscharlotteschools.net
 	Gregory	Griner	✓		Chief Financial Officer	(941) 255-0808 x3132		gregory.griner@yourcharlotteschools.net
 	Cheryl	Slattery	✓	✓	Manager - Facilities	(941) 575-5400	(941) 626-2096	cheryl.slattery@yourcharlotteschools.net

SHARE THE PLAN | Critical Vendor Information (Prior Relationships)

Charlotte County School District

simplicity

TrackDown - Synergy NDS

<

Home

Accounts

Claims

Loss Notifications

Projects

Scopes of Work

SOV-Assets

Daily Reports

Rapid Loss Notices

Marketplace

Claim Notes/N

Member Policy Documents > Embedded for Accounts

Temporary report

Add Qualified Vendor

Report | Grid Edit | Email | More ▾

Vendor	Contact	Phone	Primary Service	Secondary Service	Additional Service	MVP™
CSA Engineers	Roberto Leon	(305) 461-5484	Civil Engineering	Architectural & Environmental	Project Formulation	Yes
DMK Engineers	Kreg Maheu	(941) 223-6755	Civil Engineering	Surveying & Mapping	Construction Management	No
Hole Montes Engineers	Richard Brylanski	(239) 985-1200	Civil Engineering	Surveying & Mapping	Construction Management	No
Crowder Gulf	Ashley Ramsay-Naile	(800) 992-6207	Debris Management	Debris Clearing/Hauling	Disposal Services	Yes
OCI Associates	Mark Kramer	(239) 464-0221	MEP Engineering	Fire Protection	Lighting Design	No
DTC Engineering	Sailesh Atluru	(941) 554-2035	MEP Engineering	Environmental	Landscape Architect	No
Sunbelt Rental	Greg Oakley	(941) 204-7824	Equipment Rentals	Power Generation	Fencing	No
Palmdale Oil	Tim Cook	(239) 226-4080	Fueling (Diesel)	Oils & Lubricants		No
GFA Engineers	Jack McStravic	(239) 229-5239	GeoTech Engineer	Ind Building Code Admin	Enivonmental Consultant	No
Nova Engineers	Jason Hill	(239) 633-0822	GeoTech Engineer	Building Envelope Consulting	Roof Consultant	Yes
GFA International	Jack McStravic	(239) 229-5239	Ind. Bldg Code Admin	GeoTech Engineer		No
NVS, Inc	Wayne Smith	(305) 796-1107	Ind. Bldg Code Admin			No
Mobile Modular	Wes Kent	(727) 798-2488	Modular Structures	Portable Classrooms	Temp Restrooms	No
Belfor USA	Larry Somerville	(813) 386-3473	Restoration - Full Service	Abatement	Document & Media Recover	Yes
Atlas Apex/CFS	Keith Courage	(239) 936-8226	Roofing	Siding & Sheet Metal	Waterproofing	Yes
Advanced Roofing	Clayton Aller	(941) 275-9462	Roofing	Sheet Metal	Air Conditioning	Yes
Sutton Roofing	Ben Sutton	(239) 360-5696	Roofing	Board-Up		No
Musco Lighting	Alex	(641) 673-0411	Sports Field Lighting	Specialty Lighting	Temp Rentals	Yes

Vendor Attachment 1

Choose File FSBIT_CCSB....tractor List.pdf

Vendor Attachment 2

Choose File CCSB_Contra...

emergency

advantage

2. KNOWING WHERE RECOVERY FUNDING COMES FROM...

2. FUNDING

**RISK
AHEAD**

ARE YOU
READY?

Understand the Different Coverage Providers & Levels of Participation After Different Loss Types.



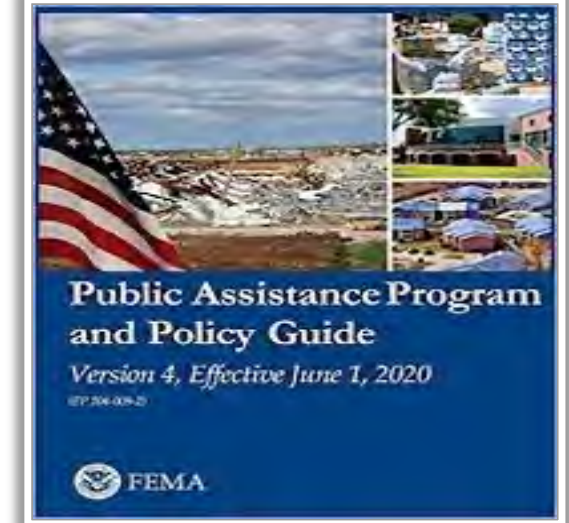
**Property &
Casualty Coverage**
(Scheduled Locations/Assets)



**Primary & Excess
Flood Insurance**
(Special Flood Hazard Areas)



**Citizens Windstorm
Insurance Program**
(Coastal Zone)



**FEMA Public
Assistance**
(Only a Declared Event)

Make that FIRST CALL to FSBIT for HELP to Determine Primary Coverage Provider

Waiting Until Your Organization has Been Affected by an EVENT is too Late to Understand Coverage(s)



- Insurance is Your Primary Source of Funding for Scheduled Property.
- Consult Your Coverage Provider(s). Have them detail their PLAN, Coverage Provisions and Claim Process.
- Define Your Needs & Expectations.
- Have Your Team Model Various Loss Scenarios to Better Understand Available Insurance Coverage and Anticipated Insurance Proceeds.
- Communicate & Understand Accountability is a Two-Way Street.

Make that FIRST CALL to FSBIT to Report a Loss or with Questions & Concerns.

Depend on FSBIT to Support Your Coverage Review & Help Navigate Claim Notification with other Involved Providers.



- Different Lines of Coverage & Multiple Involved Providers can lead to Confusion, Frustration & Delayed Response.
- Its Important to Understand when Primary & Secondary Coverage Exists.
- Having an FSBIT Advocate Help Facilitate Claim Interaction Ensures a Thorough & Coordinated Approach with all Involved Coverage Providers.

After a Declared Event, School Districts may Qualify for FEMA Funding to Assist with their Recovery Effort.

- Title 44 of the Code of Federal Regulations (44 CFR) sets forth the Administrative Requirements, Policies and Procedures that Govern the FEMA PA Program
- Each Declared Event can have its own Unique set of Circumstances that can Affect Conditions of Eligibility
- Insurance is the Primary Source of Funding (NOT FEMA) on Scheduled Property Damaged by a Covered Peril
- SubGrantees should Adhere & Make Decisions Based on their Own Recovery Procedures & COOP Plans, regardless of whether 3rd Party Funding (Insurance or FEMA) is Available
- FEMA can **Giveth & Taketh** based on Final CloseOut Audits (Deobligations)

FEMA 101 | EA is ONE-SHOP Resource for IMRP Projects



Public Assistance Program and Policy Guide

Version 4, Effective June 1, 2020

(FP 104-009-2)



FEMA

Mission

- Bridge the gap between FSBIT Insurance and FEMA for projects managed through Emergency Advantage.SM
- Maximize & Streamline eligible FEMA Funding for Insurance Managed Repair Program (IMRP).

Services

- Provide all required FEMA documentation to obtain reimbursement of expenses that fall outside of insurance coverage for claim-related damage.
- Available to interface with State/FEMA representatives to facilitate and expedite reimbursement.
- Reduces and/or Eliminates need & COSTS for a separate FEMA consultant when repairs are managed through Emergency AdvantageSM.
- Minimizes Potential De-Obligation Actions by FEMA.



SynergyPACT Works with FSBIT Members to Better Support Eligible Grant Opportunities.

- Emergency AdvantageSM (EA) Projects Qualify for FEMA Public Assistance Funding in a Declared Event
- EA is aligned with FEMA Policy & Procedures
- Established Procedures with State & FEMA Leadership to Streamline PA process for EA Insurance Projects
- Online System Supports Transparency & Accountability
- Brings All-Parties to the Table in a Cooperative Approach!

2/25/2019

simplicity -

Scope of Work #4855

COVERAGE APPROVED

SCOPE DECLINED

Related Project

Title

Medical Damage to New Fire Station #1

Claim Number

OC2019082158 6882

Related Project

Project Manager

OC2019082158-010001-#P

Related Asset

New Fire Station #1

Claim Code Number

42-80-04

Lead-Adjuster

Office Phone

Email

AI Name

Email

Mobile Phone

Pool Coverage

Location Name

New Fire Station #1

Harmed Storm Building Unit Description

\$67,409.28

Harmed Storm Personal Property Unit

\$1,900

Scope Description

Work Status

Completed

Scope Classification

Member Direct - Detachable

Task Description

Roof Repair

Start Date

01-01-2019

Scope Comments

Extreme windstorm caused by Hurricane Michael resulted in critical damage to the Fire Station #1 Roof. The PVC roof penetration to the HVAC which has led to damaged SCV throughout the roof system. The roofline composition of medium the roofline 11,500.

Roof to be replaced with a 15-MIL Fawcett Back TPO mechanically fastened roof meeting all permits and standards. It was found the all of the spans for the roof system previously installed economy and that roof could not be repaired it is considered as a "new build" into a "4" depth. This did not allow for proper drainage. The spans for the spans were not cut so that proper drainage can be installed.

Vendor Scope Details

Vendor

Target Roofing

Vendor Value (\$)

\$67,409.28

Value Description

Bldg

Vendor Value (Adjusted)

\$67,409.28

Modify Adjust

CMP Type

No Release

CMP Rule

0%

Total Value Estimated

\$67,409.28

Total Turnkey Value (To Date)

\$0.00

Notes

Roof Received:
Local Roofing: \$105,600.00
Target Roofing: \$179,914.00
CPI Roofing Services: \$143,015.00
Cathlamet Roofing Inc: \$112,089.41
Lambert Roofing: \$100,115.00

Submit Scope to PMT

Scope Approval

Project Coverage Status

Approved

Project Approved By (Initials)

Approved

Project Approval Date

10-25-2018 10:24 PM

Estimated Status

Approved

Use Initial Scope Value

✓

Vendor Scope - Approved

\$67,409.28

Scope: Paid/Total/Summary Approval

Decided

Scope: Paid/Total/Summary Approval

Decided

Scope: PMT Approval Date

01-15-2019

Scope: Approved/Declined Memo

BUILDING UNIT #1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100, 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199

2/25/2019

simplicity -

Damage Photos 5-8

Scope of Work

Scope #	Category	Vendor	Task Description	Pool/Trust Approval	Work Status	Current Scope Status (Formally)	Scope Classification	Total Vendor Value (Calculated)
Appliances/Inspection Services (1 Scope of Work)								
4381	Appliances/Inspection Services	Industrial Hygiene Consulting, Corp	9/15/2018 Radon & Chemical Sampling	Approved	In Progress	Work In Progress	Tummy Recovery	\$3,000.00
								\$3,000.00
Build Back (8 Scope of Work)								
4146	Build Back	Caustic to Caustic	Exterior Wall Repairs	Approved	In Progress	Work In Progress	Tummy Recovery	\$211,310.00
4229	Build Back	Caustic to Caustic	Drywall/Insulation	Approved	In Progress	Work In Progress	Tummy Recovery	\$21,000.00
4230	Build Back	Flammable Pavers	Painting/repaintment	Approved	In Progress	Completed Asset	Tummy Recovery	\$36,304.00
4231	Build Back	Caustic to Caustic	Coating and repainting	Approved	In Progress	Completed Asset	Tummy Recovery	\$106,000.00
4233	Build Back	Caustic to Caustic	Painting	Approved	In Progress	Completed Asset	Tummy Recovery	\$20,790.00
4300	Build Back	180 Tires/panels	Change Color Replacement	Approved	In Progress	Work In Progress	Tummy Recovery	\$1,613.00
4352	Build Back	Chill Coast Shifter	Hardware Shifter Replacement	Approved	In Progress	Work In Progress	Tummy Recovery	\$87,000.00
4695	Build Back	Chill Power	Temp Electrical Service	Approved	In Progress	Work In Progress	Tummy Recovery	\$1,300.00
4838	Build Back	Caustic to Caustic	Painting (Supplemental) - Directed to Fire Chief	Pending Review	Pending	Work In Progress	Member Direct	\$3,000.00
								\$496,947.00
Detachable Applications (2 Scope of Work)								
4188	Detachable Applications	Signal Roofing	Roof Repairs - Subject on Contract (Party Insured)	Approved	Completed	Close Out	Tummy Recovery	\$13,229.37
4855	Detachable Applications	Signal Roofing	Roof Repairs - Allocated towards Detachable Obligation	Declined	Completed	Close Out	Member Direct-Detachable	\$67,409.28
								\$106,638.65
Electrical, Data, Communications (3 Scope of Work)								
4309	Electrical, Data, Communications	Architech/ProConnect	Phone/Internet/Radio to Towers	Approved	Completed	Close Out	Tummy Recovery	\$3,300.00
4370	Electrical, Data, Communications	ProTech	FBI Alarm System	Approved	In Progress	Work In Progress	Tummy Recovery	\$29,306.30
4372	Electrical, Data, Communications	Architech	Network Server	Approved	In Progress	Work In Progress	Tummy Recovery	\$10,000.00
								\$44,306.30
Emergency Services (1 Scope of Work)								
4380	Emergency Services	Alarm Restoration	Emergency Stabilization / Demo	Approved	Completed	Unsure Audit	Tummy Recovery	\$170,000.00
								\$170,000.00
Extra Expense Endorsements (2 Scope of Work)								
4273	Extra Expense Endorsement	Industrial Housing Solutions	Temp Housing - Sleeping Quarters	Approved	In Progress	Work In Progress	Tummy Recovery	\$24,000.00
4358	Extra Expense Endorsement	1-Hot Electric LLC	Temp Electrical Service	Approved	In Progress	Work In Progress	Tummy Recovery	\$4,414.00
4748	Extra Expense Endorsement	Pool-Cut-Off Waste Services	Portable Sanitary Facilities	Approved	In Progress	Work In Progress	Tummy Recovery	\$0.00
								\$28,414.00
MFP (Mechanical, Electrical, Plumbing) (2 Scope of Work)								
4131	MFP (Mechanical, Electrical, Plumbing)	Johnson Heating & Cooling, LLC	HVAC Replacement	Approved	In Progress	Work In Progress	Tummy Recovery	\$25,000.00
4132	MFP (Mechanical, Electrical, Plumbing)	TED	Electrical Inspection	Approved	In Progress	RPT Satisfaction	Tummy Recovery	\$5,000.00
								\$30,000.00

<https://simplicity.quickbase.com/db/eb577n7a?asprintrecords&dbid=7125&start=0&num=1&dbf=27>

2/3

3. FSBIT CLAIM SUPPORT & EA RECOVERY WORKFLOW



Know Your FSBIT Insurance Coverage Form...

- Blanket Replacement Cost Policy
- Deductible(s) Obligations
- Scheduled Limits
- Coverage Extensions/Sublimits
- NFIP Policy, Requirements & Excess Insurance Coverage
- Claim Reporting Requirements
- Reimbursement & Timelines

Florida School Boards
FSBIT
Insurance Trust

COVERAGE: Property

PROPERTY COVERED: All Real and Personal Property of the Insured as more fully defined in the FSBIT WAR Form 5.01.22

PERILS INSURED: All Risks of Direct Physical Loss or Damage including Flood and Earthquake excluding Boiler & Machinery as more fully defined in the FSBIT WAR Form 5.01.22

LIMIT OF LIABILITY: \$250,000,000 Per Occurrence (Blanket)

PROGRAM SUBLIMITS:

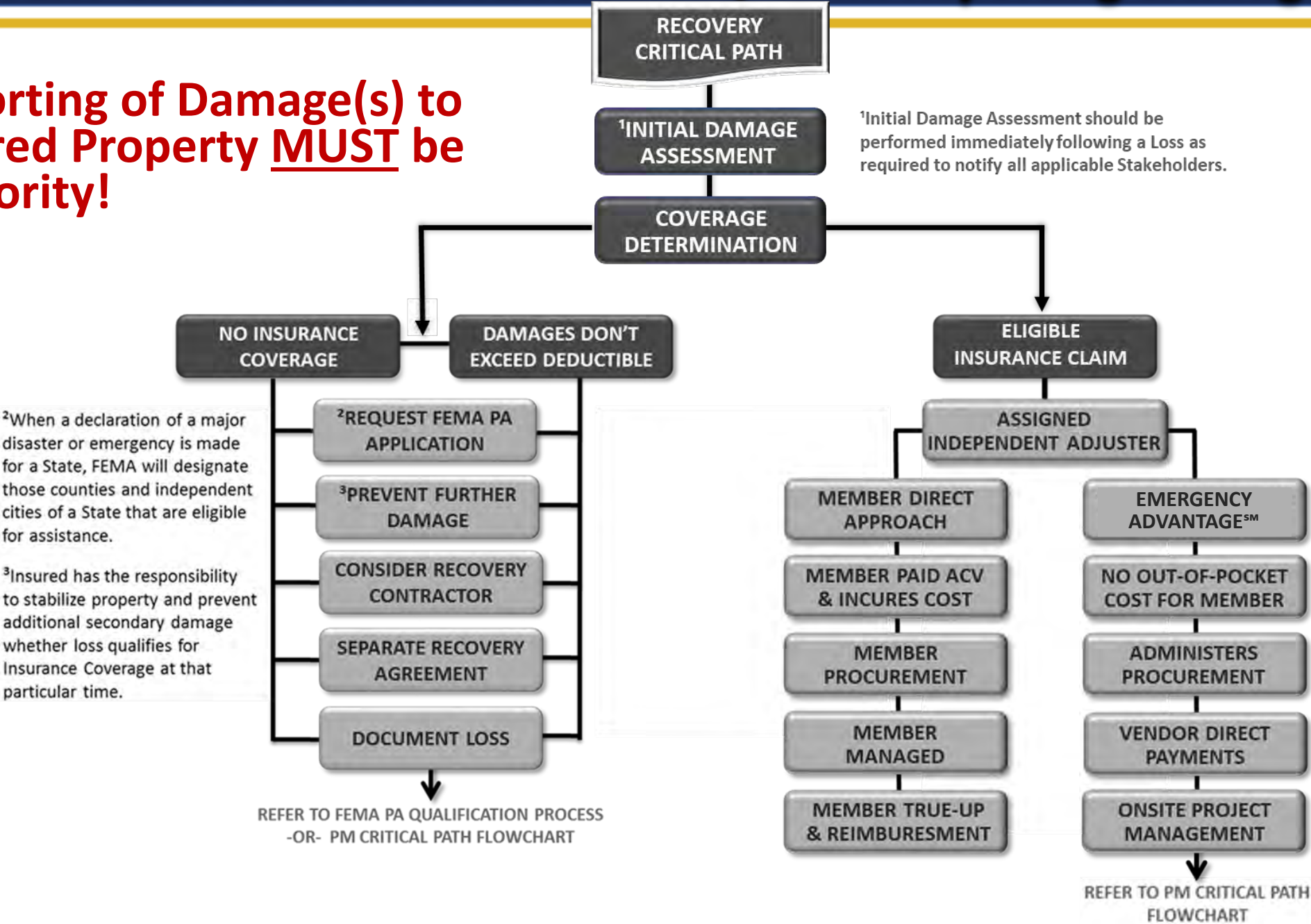
1.	USD10,000,000	Accounts Receivable
2.	USD25,000,000	Automatic Coverage on Newly Acquired Property, Property Damage and "Time Element" combined (not to exceed the number of days shown in Time Limits in DECLARATIONS)
3.	USD5,000,000	Interruption by Civil or Military Authority
4.	USD1,000,000	Contamination Cleanup, land and water, in the aggregate during any Policy year
5.	USD5,000,000	Contingent "Time Element"
6.	USD1,000,000	Claims Preparation Expenses
7.	USD25,000,000	Course of Construction, Property Damage and "Time Element" combined
8.	25% of the Property Damage and "Time Element" claim payable under this Policy	Debris Removal and Cost of Cleanup
9.	USD2,500,000	Decontamination Costs
10.	USD1,000,000	Deferred Payments
11.	USD50,000,000	Demolition and Increased Cost of Construction Property Damage and "Time Element" combined, however the full policy limit of liability applies to the undamaged portion of insured property.
12.	USD100,000,000	"Earthquake" in the aggregate during any Policy year, Property Damage and "Time Element" combined on all "locations".
13.	USD Included	Electronic Media and Electronic, Data, Property Damage and "Time Element" combined
14.	USD15,000,000	Errors and Omissions
15.	USD25,000,000	Expediting Expense
16.	USD50,000,000	Extra Expense
17.	USD100,000,000	"Flood" in the aggregate during any Policy year, Property Damage and "Time Element" combined on all "locations"
18.	USD2,000,000	"Fine Arts"
19.	USD10,000,000	"Green" Property Enhancement
20.	USD1,000,000	Land Improvements

Page 7 of 13

*Consult Your 2022-2023 FSBIT Bound Coverage Form for actual policy information

RECOVERY CRITICAL PATH: Assessment, Claim Reporting & Mitigation

Reporting of Damage(s) to Insured Property **MUST** be a Priority!



Various Methods for FSBIT Members to Report A Loss...

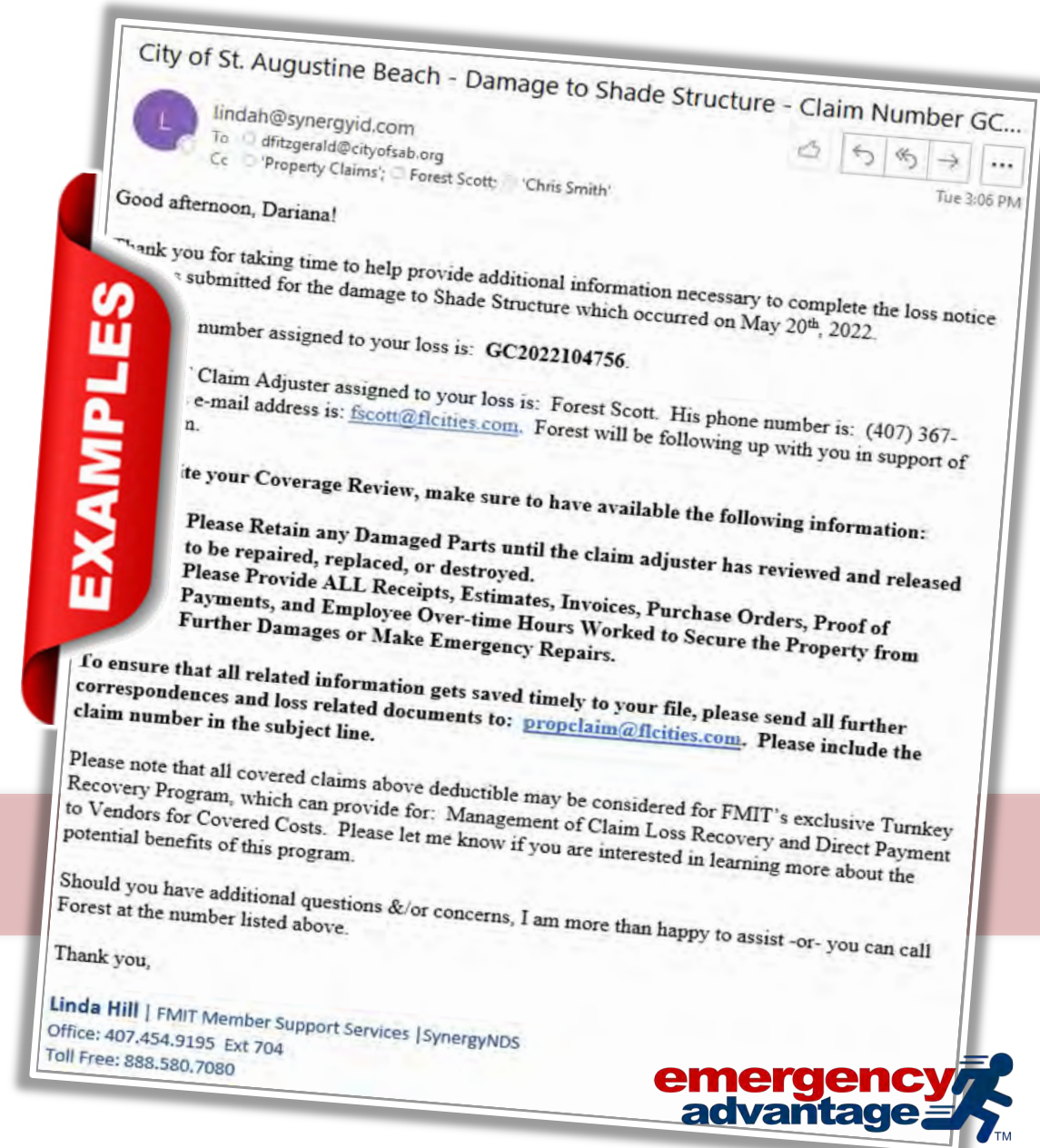


PHONE: 877.245.1680 or 833.GoFSBIT (463.7248)

WEB: <https://www.fsbit.net/emergencyadvantage/>

Once a CLAIM is Reported...

- FSBIT CLAIM INTAKE will contact Member in Support of Initial Coverage Review Process & Next Actions.
- Email will Confirm Loss Notification & Validate Assigned Claim Number and FSBIT Adjuster Information.
- Additional Loss Information is Documented & Uploaded to File and Shared with all Involved Parties.
- Emergency AdvantageSM Program will be Offered to Member if Claim Eligible.
- Independent Adjuster (IA) will be Assigned for Scheduled Site Visit



PRELIMINARY ESTIMATE (Initial Onsite Report for Member Direct Claim)

WARNING!

NOT RIGHT - BUT NOT WRONG

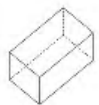
Initial IA XACTIMATE Estimate
is Just That... an ESTIMATE!

- Independent Adjuster will Provide a Preliminary Scope with Estimated Costs of Repairs.
- Xactimate Estimate is the FIRST STEP Required for FSBIT to Substantiate a Claim & Expedite Initial Member Upfront ACV Payment.
- Member Procures Repairs through Applicable Procurement Process & Shares Info with FSBIT.
- FSBIT works with Member to TRUE-UP Final Scope (specific to the Loss) & all Applicable Incurred Repair Costs.

Mills Mehr & A
2963 C

Hallway		LxWxH 11' 1" x 7' 4" x 7' 6"	
276.25 SF Walls		81.28 SF Ceiling	
357.53 SF Walls & Ceiling		81.28 SF Floor	
9.03 SY Flooring		36.83 LF Floor Perimeter	
83.13 SF Long Wall		55.00 SF Short Wall	
36.83 LF Ceil. Perimeter			

DESCRIPTION	QUANTITY	UNIT PRICE	TAX	O&P	RCV	DEPREC.	ACV
534. Batt insulation - 10" - R30 - paper faced	208.90 SF	1.16	0.00	48.46	290.78	(29.07)	261.71
535. R&R Suspended ceiling grid - 2' x 4'	208.90 SF	1.41	0.00	58.90	353.45	(0.00)	353.45
536. Suspended ceiling tile - 2' x 4'	208.90 SF	1.49	0.00	62.26	373.52	(56.03)	317.49
545. Detach & Reset Heat/AC register - Mechanically attached	1.00 EA	12.41	0.00	2.48	14.89	(0.00)	14.89
537. 1/2" drywall - hung, taped, ready for texture	20.00 SF	1.51	0.00	6.04	36.24	(0.00)	36.24
539. Texture drywall - smooth / skim coat	90.00 SF	0.94	0.00	16.92	101.52	(0.00)	101.52
538. Drywall Installer / Finisher - Additional labor costs*	1.00 HR	66.03	0.00	13.20	79.23	(0.00)	79.23
544. Paneling	748.75 SF	2.26	0.00	338.44	2,030.62	(507.67)	1,522.95
542. Cove base molding - rubber or vinyl, 6" high	74.87 LF	3.35	0.00	50.16	300.97	(45.14)	255.83
543. R&R Tile - vinyl composition - High grade	208.90 SF	3.12	0.00	130.36	782.13	(158.67)	623.46
Totals: Hallway 3			0.00	727.22	4,363.35	796.58	3,566.77



Hallway 4

Hallway 4		LxWxH 34' 7" x 4' 8" x 7' 6"	
553.75 SF Walls		161.39 SF Ceiling	
715.14 SF Walls & Ceiling		161.39 SF Floor	
17.93 SY Flooring		73.83 LF Floor Perimeter	
259.37 SF Long Wall		35.00 SF Short Wall	
73.83 LF Ceil. Perimeter			

Missing Wall - Goes to Floor/Ceiling		4' 8" X 7' 6"		Opens into Exterior			
DESCRIPTION	QUANTITY	UNIT PRICE	TAX	O&P	RCV	DEPREC.	ACV
548. Batt insulation - 10" - R30 - paper faced	161.39 SF	1.16	0.00	37.44	224.65	(22.46)	202.19
549. R&R Suspended ceiling grid - 2' x 4'	161.39 SF	1.41	0.00	45.50	273.06	(0.00)	273.06
550. Suspended ceiling tile - 2' x 4'	161.39 SF	1.49	0.00	48.10	288.57	(43.29)	245.28
552. 1/2" drywall - hung, taped, ready for texture	20.00 SF	1.51	0.00	6.04	36.24	(0.00)	36.24

4. SERVICES

SERVICES | What is the EMERGENCY ADVANTAGESM Program...



- Managed Insurance Direct Repair Program.
- Expedites Response & Recovery.
- Indemnifies Members from Incurring Repair Costs Performed Under the Program.
- Upfront Material Deposits and Invoices Paid Direct to Contractors.
- Project Managers Work as an Extension of Member's Staff.
- Incorporates Members Existing Contractor Relationships & Adds Additional Capacity.
- Reduces Member's Financial Burden that can be Associated with a Loss.
- Greater Transparency helps Control Overall Claim Cost.
- Available on Daily Claims & CAT Losses.

SERVICES | General Overview (No One Loss is Ever the Same)



Emergency Service & Support

[Click Here to Learn More...](#)



Recovery Program Management

[Click Here to Learn More...](#)



Catastrophe (CAT) Response

[Click Here to Learn More...](#)



Repair & Reconstruction

[Click Here to Learn More...](#)



Fire Damage & Deodorization

[Click Here to Learn More...](#)



Water Damage & Moisture Control

[Click Here to Learn More...](#)



Environmental Remediation

[Click Here to Learn More...](#)



Consulting Services & Continuing Education

[Click Here to Learn More...](#)

24/7 Recovery Services Support FSBIT Member Insured Losses & Adds Proven Capacity to the Team!

Emergency Notification & Communication

Ride-Out Teams (Damage Assessment)

Emergency Stabilization Services

Temp Services, Equipment & Modular Buildings

Repair & Reconstruction Services

Recovery Program Management

Fire Damage & Deodorization

Water Damage & Moisture Control

Environmental & Remediation Services

FEMA Public Assistance Support

Plan Development & Continuing Education



Part of the Emergency AdvantageSM
Recovery Program

FSBIT Alert Level 5: High

Tropical Storm Elsa is Continuing to Track North Through the Gulf This Afternoon, With Wind Speeds of 70 MPH. As of the 2 PM Update, the National Hurricane Center is Projecting Elsa to Strengthen Into a Hurricane Before Making Landfall Early Tomorrow Morning in the Big Bend Area.

Hurricane Warnings are now in Effect for Pinellas, Coastal Levy, Coastal Citrus, Coastal Hernando, Coastal Pasco, Coastal Hillsborough & Coastal Dixie Counties. Tropical Storm Warnings & Watches Remain in Effect For The Majority of the Western Florida Coast, Extending From the Keys to Gulf County.

The Largest Threats at This Point in Time Include, but not Limited to, Heavy Rain, Flooding, Strong Winds, Storm Surge & Tornado Activity. The Following Counties are Currently Under a Tornado Watch: Broward, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Hillsborough, Lee, Mainland Monroe, Manatee, Martin, Miami-Dade, Okeechobee, Osceola, Palm Beach, Pinellas, Polk, Sarasota & St. Lucie.

Emergency Advantage Support Teams Have Been Deployed This Morning to Potentially Affected Areas Ahead of Elsa's Landfall. The Melbourne Operations Center Remains Active Throughout This Week, Continuing to Support Members Before & After Tropical Storm Elsa Landfall.

To Report Damages To Your Property

Call 833.GOFBSBIT (833.463.7248)

to contact the FSBIT Claims Center Hotline.

FSBIT Member:

3:45 PM EDT, Tuesday, July 6, 2021

FSBIT Discussion:

- Tropical Storm Elsa is continuing to track north through the Gulf this afternoon, with increased wind speeds of 70 MPH. Elsa has slowed down further since this morning, now moving at just 9 MPH.
- As of the 2 PM update, the National Hurricane Center is now projecting Elsa to strengthen into a Category 1 Hurricane later today before making landfall early tomorrow morning in the Big Bend Area.
- Hurricane Warnings are now in effect for Pinellas, Coastal Levy, Coastal Citrus, Coastal Hernando, Coastal Pasco, Coastal Hillsborough & Coastal Dixie Counties. Tropical Storm Warnings & Watches remain in effect For the majority of the Western Florida Coast, extending from the Keys to Gulf County.
- The largest threats at this point in time include but not limited to heavy rain, flooding, strong winds, storm surge & tornado activity. The following counties are currently under a Tornado Watch: Broward, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Hillsborough, Lee, Mainland Monroe, Manatee, Martin, Miami-Dade, Okeechobee, Osceola, Palm Beach, Pinellas, Polk, Sarasota & St. Lucie.

FSBIT Member Preparedness Actions:

- Members should continue to monitor the storm system as well as FSBIT Alerts and local/national weather forecasts.
- Emergency Advantage support teams have been deployed this morning to potentially affected areas ahead of Elsa's landfall.
- Please report all damages to buildings and other property to FSBIT using one of the following options below:

Damage Reporting Options:

- Call 833.GOFBSBIT (833.463.7248) to report any losses to your insured property and activate the FSBIT Turnkey Recovery program for immediate response to any property losses you may have incurred. Also:
- Go online: <https://www.fsbite.net/> and login to your account and submit your loss notice(s). FSBIT and Emergency Advantage are immediately notified of your loss submittal.
- County Emergency Managers List - For additional contact information about your county, please [Click Here](#).

Storm Imagery (Courtesy <https://www.nhc.noaa.gov/>)



Post Event Safety:

- Please Ensure That Recovery Operations Are Undertaken
- Overview of Post Event Safety.

SERVICES | Basic EA Workflow Example (Start to Finish)

- 1) Member Elects to Engage the Emergency AdvantageSM Program
- 2) Rapid Damage Assessment (TrackDownSM Mobile Application)
- 3) Matterport Virtual Scan (Initial Assessment Visit)
- 4) Technical Assignment(s) & Review with Involved Parties (C&O, IH, Engineer, IA & Desk Adjuster)
- 5) Support Operational Resumption (Keeping the Classrooms Open)
- 6) Necessary Stabilization Services (Protective Measures)
- 7) Mitigation & Selective Demo Services (Restore vs Replace)
- 8) 2nd Matterport Scan (Post Mitigation/Demo)
- 9) Comprehensive Scope Development (Review with all Parties)
- 10) Build-Back Procurement (IFB Solicitation & Contracting Awards)
- 11) Permitting & Reconstruction Phase
- 12) Ongoing PM & Project Closeout (Final Matterport Scan)



SERVICES SPOTLIGHT | Deployed Onsite EA Ride-Out Teams

CIRT Deployed to FSBIT Member's Location Prior to a Landfall Storm.

*Tropical Storm Elsa
CIRT RideOut Map*



Critical Incident Response Team

CIRT



- No Cost to Districts
- EA's Proactive Commitment to Supporting Member's Loss
- Direct Point-of-Contact between FSBIT & Member
- SynergyNDS Will Coordinate Member Requests
- CIRT is Mobilized With All Necessary Gear to Support Immediate Damage Assessment

- Technology & Real-Time Reporting Improves Assessment of Damage.
- Detailed Scopes Capture Current Condition of Building & Like/Kind Repairs.
- Helps Substantiate Initial Reserve.
- Accurate Reporting Supports Informed Decision Making & Overall Program Transparency.
- Reports are Distributed to all Involved Stakeholders & Uploaded in SimpliCitySM.

- Technology & Real-Time Reporting Improves Assessment of Damage.
- Detailed Scopes Capture Current Condition of Building & Like/Kind Repairs.
- Helps Substantiate Initial Reserve.
- Accurate Reporting Supports Informed Decision Making & Overall Program Transparency.
- Reports are Distributed to all Involved Stakeholders & Uploaded in SimpliCitySM.

Info is Uploaded by EA to Claim Dashboard in TrackDownSM

Related Claim

Project & Approval

Project Value Information

Project Damage Assessment(s)

Matterport

Project Notes/Next Actions

ER Vendor Assignments

Scoping

Damage Assessment Information

Select Damage Assessment

Emerald Coast Utilities Authority

Assessment Date

07-16-2021

Immediate Services Needed

Industrial Hygiene, Selective Demo/Stabilization, Structural Engineer, Water Extraction

GPS: Latitude

30.577663

Location Number

086001

Assessment: Performed By

Emerald Coast Utilities Authority Emerald Coast Utilities Authority

Assessment: Performed By Phone

(251) 232-3105

Asset Name

Recycling Facility: Recycling Equipment (Under Canopy)

Download PDF

Click for PDF

Estimated Damages

\$1 Million - \$5 Million

Damage Assessment ID

15405

Damaged Location Map - Click to Open

Damage Description

A fire started in the metal separation compartment during operations. Conveyor belts, magnetic separating equipment, robotic arm, and other electrical equipment has been melted. Operations rooms and other equipment pressure has ripped vinyl cover. Industrial hygienist and structural engineer have been contacted.

Damage Assessment Photos

Photo 1 (Click to Enlarge)

Photo 2 (Click to Enlarge)

Photo 3 (Click to Enlarge)

Photo 4 (Click to Enlarge)

Photo 5 (Click to Enlarge)

Photo 6 (Click to Enlarge)

Photo 7 (Click to Enlarge)

Photo 8 (Click to Enlarge)

Photo 9 (Click to Enlarge)

Photo 10 (Click to Enlarge)

Photo 11 (Click to Enlarge)

Photo 12 (Click to Enlarge)

Daily Reports

Rapid Loss Notices

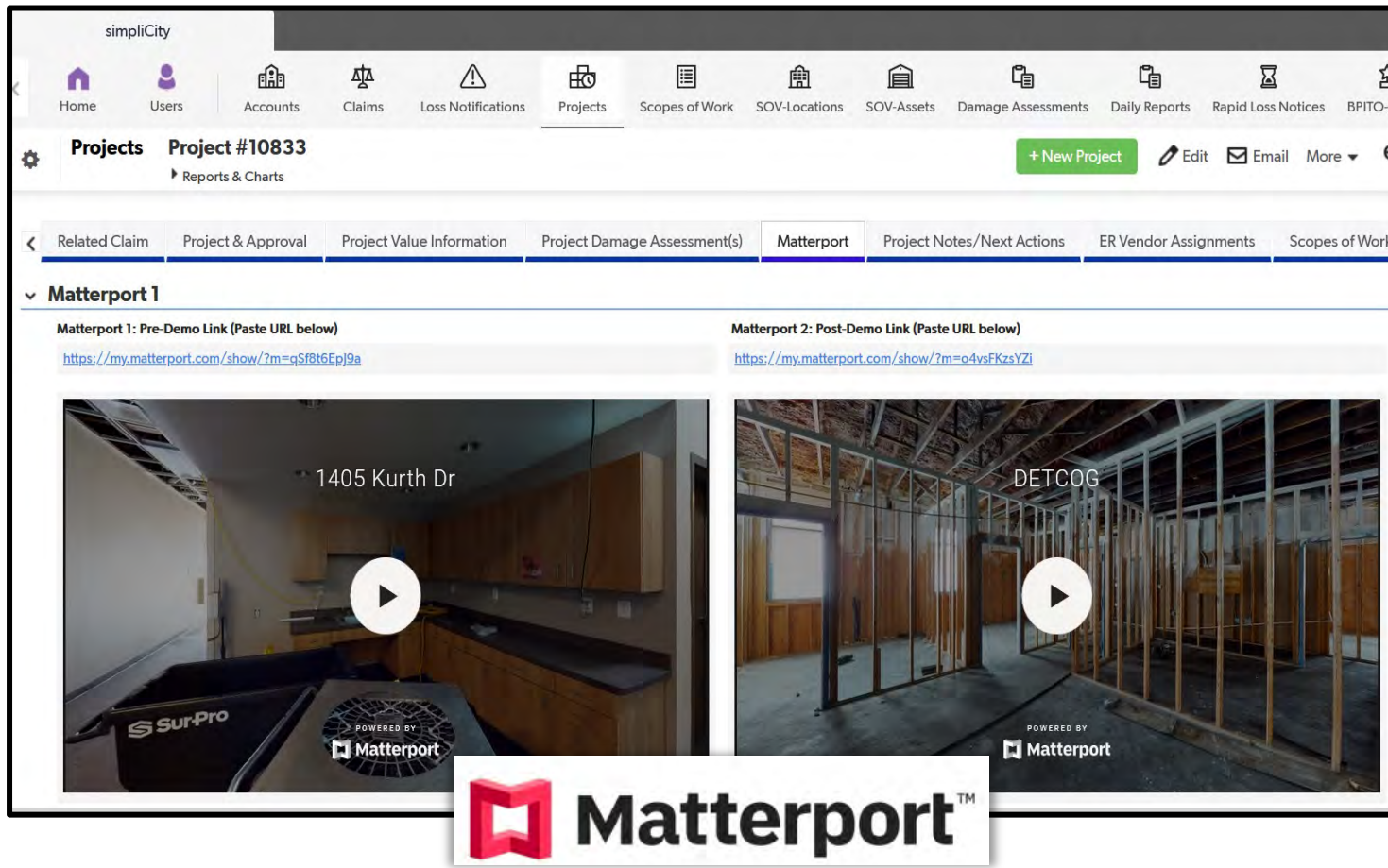
BPITO-Assets

New Claim

You made change


ed Storm ing ctible	Maximum Project Reserves - Est.Deductible Applied	Total Maximum Reserve Amount (Net Deductible)
15,095.00	\$100,000.00	\$3,273,693.00
2,250.00	\$2,250.00	\$22,750.00
365.00	\$13,365.00	\$81,635.00
095.00	\$215,095.00	\$1,284,905.00

Matterport Integration with SimpliCitySM Platform...



- 3D Virtual Tour.
- Scans Over Lifecycle of Claim.
(First-Onsite, Post Demo & Project Completion)
- Scans are Hosted on Member's Project Dashboard in SimpliCitySM.
- Take-Offs & Diagrams can be Generated.
- Information Made Available to all Involved Stakeholders.

SERVICES SPOTLIGHT | Technical Assessments & Coordination by EA

 **Projects** **Edit Project #10821**
▶ Reports & Charts

[Related Claim](#) [Project & Approval](#) [Project Value Information](#) [Project Damage Assessment\(s\)](#) [Matterport](#) [Project Notes/Next Actions](#) [ER Vendor Assignments](#) [Scopes of Work](#) [Project Documents](#)

Project Documents

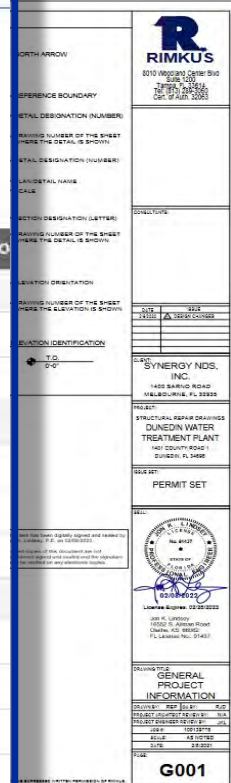
Disclaimer: Documents available for access below are not necessarily the most recent, updated, validated &/or recognized document by the Pool/Trust. simpliCity is not responsible for any values, judgements, determinations, or errors located in these documents. All Documents needed for complying with any type of ordinance, law, insurance requirement, FEMA requirement, etc. should be requested directly from the FMIT Managing Account Adjuster.

[Add Document](#)

Full Report | **Grid Edit** | **Email** | **More** ▼ **1-10 of 22 Documents**

<input type="checkbox"/>	Date Created	Description	Document Type	Document	Do
Applied Sciences (2 Documents)					
<input type="checkbox"/>	10-21-2021 03:45 PM	Dunedin Water Treatment Plant Fire and Water Loss Assessment-10-21	Applied Sciences	Dunedin Water Treatment Plant-Claim GC2021102541 - 1401 CR-1-Dunedin-Fire and Water Loss Assessment-10-21.pdf	
<input type="checkbox"/>	10-21-2021 03:47 PM	Dunedin Water Treatment Plant-High Performance Cleaning Specification-10-05-21	Applied Sciences	Dunedin Water Treatment Plant-Claim GC2021102541-High Performance Cleaning Specification-10-05-21.pdf	
Design/Layout (3 Documents)					
<input type="checkbox"/>	02-09-2022 10:19 PM	EDT/BL Smith RO Plant lighting submittal	Design/Layout	Lighting Submittal - EDT Comments 01-26-22.pdf	
<input type="checkbox"/>	02-09-2022 10:29 PM	BL Smith/EDT Wire Track Submittal for RO Plant	Design/Layout	Cable Tray Submittal - EDT Comments 01-26-22.pdf	
<input type="checkbox"/>	02-09-2022 10:40 PM	EDT Lighting and Wire Track Drawings for First Stage of Electric RO Plant	Design/Layout	Dunedin WTP Preliminary Electrical Drawings 12-01-21(1).pdf	
Engineering Report (4 Documents)					
<input type="checkbox"/>	11-05-2021 02:25 PM	Rimkus Structural Evaluation	Engineering Report	Dunedin Rimkus Report.pdf	
<input type="checkbox"/>	12-27-2021 10:02 AM	GC2021102541 Dunedin_Rimkus Structural Repair Plan	Engineering Report	GC2021102541 Dunedin_Rimkus Structural Repair Plan.pdf	
<input type="checkbox"/>	01-28-2022 08:15 PM	Revised Structural Repair Drawing	Engineering Report	011822_Dunedin Alt Construction_JKL.pdf	
<input type="checkbox"/>	02-09-2022 09:41 AM	Rimkus Revised Repairs Plan	Engineering Report	Dunedin Rimkus Revised Repair Drawing.pdf	
Fire Report (1 Document)					
<input type="checkbox"/>	02-10-2022 03:42 PM	State Fire Inspection Report	Fire Report	Water Treatment Plant Fire Report.pdf	

Result Pages: 1 2 3 >



PRIOR TO LONG-TERM RECOVERY (Repairs/Build-Back)

EA Manages Efforts to Stabilize Structure, Minimize Secondary Damages and Safeguard Public Health & Safety.



- Safety Fencing & Barricading
- Dry-In & Board Up Services
- Temp. Roofing & Containment Solutions
- Selective Demo & Debris Removal
- Water Extraction & Remediation
- Drying & Dehumidification
- Smoke & Fire Damage
- Pack-Out & Relocation Services
- General Repairs (prior to Build-Back)

***Supported by Pre-Arranged & Approved Emergency Services Providers.**

SERVICES SPOTLIGHT | Keeping the Doors Open (Alternate Workspace)

AFTER ASSESSMENT OF DAMAGE & REVIEW

EA is Experienced at Keeping Public Entities & Schools OPEN!

- ✓ Temp Power Generation & Climate Control Solutions
- ✓ Alternate Workspace &/or Classrooms
- ✓ Temp Rental Structures & Equipment
- ✓ Pack-Out & Relocation Services
- ✓ Communications & Connectivity
- ✓ Temporary Signage



SERVICES SPOTLIGHT | Keeping the Doors Open (Alternate Solutions)

EXAMPLES



SERVICES SPOTLIGHT | Keeping the Doors Open (Alternate Workspace)

EXAMPLES



Machine Shop

Other Temporary Structures



Indoor GYM



Indoor Food Service

SERVICES SPOTLIGHT | Keeping the Doors Open (Alternate Workspace)

EXAMPLES



Modular Building w/ADA Ramp



ADA Restrooms



Signage



Temp Power & Lighting

SERVICES SPOTLIGHT | Comprehensive Scope Development (Build-Back)

Delray Beach Seaboard Air Line

Scopes of Work

Add Scope Item

of Scopes of Work

41

Total Project Value: Loaded

\$696,710.25

Full Report | Grid Edit | Email | More ▼ 1-20 of 41 Scopes of Work

	Scope #	Category	Vendor	Task Description	Pool/Trust Approval	Work Status	Current Scope Status (Formula)	Scope Classification	Scope: Coverage Review Classification	Scope Reserve Value	Total Est. Vendor Value (Calculated)	Vendor Invoices Incurred (To Date)
Applied Sciences/Inspection Services (3 Scopes of Work)												
<input type="checkbox"/>	6972	Applied Sciences/Inspection Services	Rimkus Building Consultants	Engineering Evaluation	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$5,000.00	\$3,078.50	\$3,078.50
<input type="checkbox"/>	6974	Applied Sciences/Inspection Services	Industrial Hygiene Consulting, Corp	IH-ACM Materials Testing	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$3,000.00	\$3,000.00	\$2,950.00
<input type="checkbox"/>	6976	Applied Sciences/Inspection Services	R.J. Heisenbottle Architects, PA	Engineering/Architectural Design - Like Kind	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$349,105.00	\$358,895.00	\$346,748.08
TOT										\$357,105.00	\$364,973.50	\$352,776.58
Build Back (16 Scopes of Work)												
<input type="checkbox"/>	6979	Build Back	Mobile Mini	Storage Containers	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$5,000.00	\$5,000.00	\$4,776.71
<input type="checkbox"/>	6981	Build Back		Slab and Masonry	Approved	In Progress	Scope Development	Turnkey Recovery	Property	\$150,000.00	\$0.00	\$0.00
<input type="checkbox"/>	9711	Build Back	Mobile Mini	Temporary Office Trailer	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$15,000.00	\$1,665.20	\$6,141.68
<input type="checkbox"/>	9716	Build Back	Zters	Dumpster & Toilet Rental	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$10,000.00	\$10,000.00	\$6,582.05
<input type="checkbox"/>	9725	Build Back	FPL & Imperial Elec	Temporary Power - Site & Construction	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$10,000.00	\$10,000.00	\$8,757.67
<input type="checkbox"/>	9781	Build Back	Hatcher Construction	Structural - Stabilization of Existing Walls	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$145,000.00	\$136,016.90	\$0.00
<input type="checkbox"/>	9796	Build Back		Roofing	Approved	In Progress	Scope Development	Turnkey Recovery	Property	\$125,000.00	\$0.00	\$0.00
<input type="checkbox"/>	9797	Build Back		Plumbing	Approved	In Progress	Scope Development	Turnkey Recovery	Property	\$20,000.00	\$0.00	\$0.00
<input type="checkbox"/>	9803	Build Back		Flooring	Approved	In Progress	Scope Development	Turnkey Recovery	Property	\$18,000.00	\$0.00	\$0.00
<input type="checkbox"/>	9816	Build Back		Windows	Approved	In Progress	Scope Development	Turnkey Recovery	Property	\$40,000.00	\$0.00	\$0.00
<input type="checkbox"/>	9819	Build Back		Exterior Wall Finish - Stucco & Plaster	Approved	In Progress	Scope Development	Turnkey Recovery	Property	\$65,000.00	\$0.00	\$0.00
<input type="checkbox"/>	9820	Build Back		Shell Construction	Approved	In Progress	Contract Award	Turnkey Recovery	Property	\$235,000.00	\$0.00	\$0.00
<input type="checkbox"/>	9822	Build Back		Interior Build Out	Approved	In Progress	Scope Development	Turnkey Recovery	Property	\$198,000.00	\$0.00	\$0.00
<input type="checkbox"/>	9823	Build Back		Electrical & Lighting	Approved	In Progress	Scope Development	Turnkey Recovery	Property	\$42,500.00	\$0.00	\$0.00

17. Materials	Engineering Coordination	Principal	Hours	Avg. Rate	Total
hardware, general	Project Manager	Principal	16	\$ 180.00	\$ 2,880.00
18. R&R Sheathing - plywood - 5/8" CDX	Principal	Principal	4	\$ 155.00	\$ 620.00
			2	\$ 180.00	\$ 360.00

CITYOFDELRAY-2





INVITATION FOR BID (IFB)

IFB Number	Scope Number	Closing Date	Closing Time	Return IFB Submittal
GC2020096996-092001-9781	9781	2/16/2022	4:00pm EST	bids@synergynnds.com

IFB Reference Information: **City of Delray Beach Railroad Depot Structural Bracing**
Insured Property Owner: **City of Delray Beach**
Property Location Name: **Railroad Depot**
Address Line 1: **80 Depot Ave**
Address Line 2: **-**
City: **Delray Beach** State: **Florida** Zip Code: **33444**

DN: Furnish all required labor, materials and equipment necessary to provide Scope-of-Work at the bid location. Work is being authorized under the elected FMIT TurnKey Recovery Program™ by SynergyNDS, Inc. (SynergyNDS) on behalf of the Insured Property Owner, a Member of the Florida Insurance Trust (FMIT).

INSTRUCTIONS: In support of Procurement Guidelines, the IFB Packet includes specifications conditions associated with the above referenced project information.

Bids shall be received no later than the Closing Date & Time indicated above. Bids received after above time or that are not submitted in accordance to Submittal Instructions may be rejected without explanation or contractor notification.

All bids shall be completed and submitted using **ONLY** the **Contractor Submittal Form** (provided at the end of the IFB Packet).

Contractor is responsible to validate all Quantities and Units of Measurements specific to the following Scope items &/or products. The information and descriptions provided in the IFB are intended for general guidance purposes only. Contractor may not change or alter any material &/or specifications identified in the IFB for submission purposes without prior written/email notification to: bids@synergynnds.com.

- Contractor has the sole responsibility to ensure that all services and material for BID Submittal (whether stated correctly in the IFB or not) satisfactorily meet all required Codes & Standards, OSHA Guidelines and The Americans with Disabilities Act (ADA).
- Contractor should also consider the approach (if necessary) in which to stock/store material at the jobsite in a safe and secure manner. SynergyNDS will not be responsible for lost or stolen material, supplies or equipment stocked at the jobsite.
- Bid award will be made based on best overall LUMP SUM project value as determined by SynergyNDS in accordance to market valuation, project demands, critical path scheduling – as well as overall Insured Member's WorkForce Participation Goals. Contributing factors, in addition to price, may be considered as necessary to help determine bid award based on any additional criteria set forth by the specific FMIT Insured Member.

- Emergency AdvantageSM Facilitates the Procurement Process in Accordance with Member's Guidance.
- BID Development, Solicitation & Distribution for all Insurance Related Scopes-of-Work are Managed through the Emergency AdvantageSM Program.

SERVICES SPOTLIGHT | Procurement & Contracting Workflow...



INVITATION

IFB Number	Scope Number
GC2020096996-092001-9781	9781

IFB Reference Information: **City of Delray Beach**
Insured Property Owner: **City of Delray Beach**
Property Location Name: **Railroad Depot**
Address Line 1: **80 Depot Ave**
Address Line 2: **-**
City: **Delray Beach**

NOTE: Furnish all required labor, materials, and equipment at the project location. Work is being authorized by Synergy NDS, Inc. (SynergyNDS) or its Insurance Trust (FMIT).

INSTRUCTIONS: In support of the project, all conditions associated with the above information shall be received no later than the closing date or that are not submitted in accordance with the explanation or contractor notification.

All bids must be completed and submitted using the IFB Packet).

Contractor is responsible to validate all quantities and scope items &/or products. The information is for general guidance purposes only. Contractor identified in the IFB for submission to bids@synergynnds.com.

- Contractor has the sole responsibility to ensure all information stated correctly in the IFB or not) satisfactory and The Americans with Disabilities Act (ADA).
- Contractor should also consider the appropriate safety in a safe and secure manner. SynergyNDS equipment stocked at the jobsite.
- Bid award will be made based on best overall value in accordance to market valuation, project goals, and Member's WorkForce Participation Goals, as necessary to help determine bid award to an Insured Member.

IFB – CONTRACTOR SUBMITTAL FORM

IFB Number	Scope Number	Closing Date	Closing Time	Return IFB Submittal
GC2020096996-092001	9781	2/16/2022	4:00pm EST	bids@synergynnds.com

Company Name: **Hatcher Construction & Development, Inc.**
Address Line 1: **710 W. Atlantic Ave.**
Address Line 2: **-**
City: **Delray Beach**
State: **Florida** Zip Code: **33444**


Contractor Certification: ☐ DBE ☐ WBE/WOSB ☐ HUB ☐ SDVOSB/VOSB

CONTRACTOR LUMP SUM PROPOSAL:

IFB TITLE	PROPOSAL:
Structural Bracing – Lump Sum	\$ 119,625.00
-	\$
-	\$
-	\$

Material Deposit | ☐ Required | ☐ Requested | in the amount of \$ _____

I, having the legal authorization to represent the "Company" (the undersigned) have read and understood all previous 1-9 pages and the subsequent Attached Exhibits in accordance to the applicable Terms & Conditions as described in the IFB Packet preceding the attached Contractor Submittal Form:

William Hatcher	President
Company Contact Name (Please Print)	Company Title (Please Print)
	04/01/2022
Signature	Date

*Material Deposits &/or Advanced Payments require Contractor to complete online registration in the Managed Vendor Program (MVP). MVP has an annual \$49.99 Registration Fee to be part of the Contractor Direct Repair Program. Material Deposits &/or Advanced Payments will require a 2% Invoice Payment Discount.

- Contractor BID Submittal Forms are Received through SimpliCity'sSM Secure DocuSign Interface.
- All Submittals are Uploaded to SimpliCitySM for Comparative Analysis & Scoring.
- Information is Shared with all Stakeholders prior to Contract Award.

SERVICES SPOTLIGHT | Procurement & Contracting Workflow...

EXAMPLES



INVITATION

IFB Number	Scope Number
GC2020096996-092001-9781	9781

IFB Reference Information: **City of Delray Beach**
 Insured Property Owner: **City of Delray Beach**
 Property Location Name: **Railroad Depot**
 Address Line 1: **80 Depot Ave**
 Address Line 2: **-**
 City: **Delray Beach**

INSTRUCTIONS: Furnish all required labor, materials, and equipment at the project location. Work is being authorized by Synergy NDS, Inc. (SynergyNDS) or Insurance Trust (FMIT).

INSTRUCTIONS: In support of the conditions associated with the above, all bids shall be received no later than the closing date or that are not submitted in accordance with the explanation or contractor notification. All bids shall be completed and submitted using the IFB Packet).

Contractor is responsible to validate all quantities and scope items &/or products. The information is for general guidance purposes only. Contractors identified in the IFB for submission of bids to bids@synergynnds.com.

- Contractor has the sole responsibility to ensure the information stated correctly in the IFB or not) satisfactory and The Americans with Disabilities Act (ADA).
- Contractor should also consider the appropriate safety measures in a safe and secure manner. SynergyNDS equipment stocked at the jobsite.
- Bid award will be made based on best overall value in accordance to market valuation, project complexity, Member's WorkForce Participation Goals, and as necessary to help determine bid award to an Insured Member.

FMIT TURNKEY RECOVERY™ PROGRAM 2020 | SYNERGY

IFB – CONTRACTOR SUBMITTAL FORM

IFB Number: GC2020096996-092001
 Scope Number: 9781
 Closing Date: 09/20/2020
 Closing Time: 10:00 AM
 Return IFB Submittal: 09/20/2020

Company Name: Hatcher Construction & Development, Inc.
 Address Line 1: 710 W. Atlantic Ave.
 Address Line 2: -
 City: Delray Beach
 State: Florida

Contractor Certification

CONTRACTOR LUMP SUM

IFB TITLE	Structural Bracing – Lu
IFB TITLE	-
IFB TITLE	-
IFB TITLE	-

Material Deposit | ☐ Required

I, having the legal authorization to sign on behalf of my company, hereby certify that I am the authorized representative of my company and I am submitting this bid in accordance with the conditions as described in the IFB.

William H. Hatcher

Company Contact Name

Signature

*Material Deposits &/or Advanced Payments Program (MVP). MVP has an annual fee of \$1,000.00. All deposits and/or advanced payments will be credited to the contractor's account upon completion of the project.

FMIT TURNKEY RECOVERY™ PROGRAM 2020 | SynergyNDS, INC | 888.580.7080

MVP Managed Vendor Program

Vendors Vendor #1987

Vendor Information

Company (Doing Business As)	<input checked="" type="checkbox"/> Use DBA Info	Company (For Tax Purposes - Should match EIN)
Hatcher Construction & Development, Inc.		Hatcher Construction & Development, Inc.
Vendor Level	Vendor Status (Change to Active when Req. Info Received)	<input type="checkbox"/> Vendor is FMIT Member
Professional Vendor (\$49/year)	Active	
Address1	Address2	Additional Certification (Woman/Minority)
710 W. Atlantic Ave.	-	Minority Business Enterprise (MBE)
City	State	Zip
Delray Beach	FL	33444
Office Phone	Office Fax	Website
		https://www.hatcher-construction.com/

Company General Information

Tax ID	Year Incorporated	Annual Revenue	Number of Employees	Billing Terms	Bonded	Insured	Bond Capacity
65-0895518	1999	06-10 Million	01-20			Yes	\$10,000,000.00

Insurance coverages

Insurance Certificate	Auto Insurance Certificate	W-9 Attachment
2122.GI_Exc Liab_WC-SynergyNDS.pdf	Cert of Auto Ins - SynergyNDS.pdf	Signed W9.pdf
State Certification (Registration)	Workers Comp Certification	COVID-19 Guidance Document
	2122.GI_Exc Liab_WC-SynergyNDS.pdf	
County Certificate of Competency	County Occupational License	Subcontractor Agreement
		GSA Hatcher Construction & Development.docx.pdf
		Independent Contractor Housing Agreement

- EA'S MVP Ensures Vendor Compliance.
- Successful Contractors are Vetted Prior to Contract Award.
- Required Insurance & Certificates are Uploaded into SimpliCitySM

SERVICES SPOTLIGHT | Procurement & Contracting Workflow...

DocuSign Envelope ID: 4149B8CC-8D22-40FA-A085-84024FA0DA2F

IFB – CONTRACTOR S **SynergyNDS** **TURNKEY RECOVERYSM PROGRAM**
IFB Contract Award (Intent-to-Contract)

Scopes of Work **Edit Scope of Work #9781**
▶ Reports & Charts

Related Project Coverage Info Scope Reserve & Approval Scope Details & Approval Scope Values & Vendor Invoices **Scope Documents** Administrative Vendor Procurement

✓ **Documents**

Add Document

Full Report | Grid Edit | Email | More ▼ 8 Documents

	Description	Document Type	Document	Document Link
Bid (4 Documents)				
<input type="checkbox"/>	Hatcher Construction - Railroad Depot Building - Build Back - BID	Bid	Delray Beach_Railroad Depot_Structural Bracing_Hatcher Construction Bid.pdf	
<input type="checkbox"/>	Build Wright - Railroad Depot Building - Build Back - BID	Bid	Delray Beach_Railroad Depot_Structural Bracing_Build Wright Bid.pdf	
<input type="checkbox"/>	John Wayne Construction - Railroad Depot Building - Build Back - BID	Bid	Delray Beach_Railroad Depot_Structural Bracing_JWC Bid.pdf	
<input type="checkbox"/>	Xfinity Construction - Railroad Depot Building - Build Back - BID	Bid	Delray Beach_Railroad Depot_Structural Bracing_Xfinity Construction Bid.pdf	
Change Order (1 Document)				
<input type="checkbox"/>	Structural Bracing - Change Order 1 - Portico Bracing	Change Order	SynergyNDS_City of Delray Beach_Railroad Depot_IFB No. GC2020096996-092001-9781_Structural Bracing.pdf	
Engineering Report (1 Document)				
<input type="checkbox"/>	Structural Bracing - Density Report	Engineering Report	Delray_Bracing Footers-Density Report.pdf	
IFB Contract Award (1 Document)				
<input type="checkbox"/>	Delray Beach IFB Award - Hatcher Construction & Development, Inc	IFB Contract Award	Delray Beach Structural Bracing Hatcher IFB Award.docx (1).pdf	
RFP (1 Document)				
<input type="checkbox"/>	Railroad Depot Building - Structural Bracing - RFP	RFP	SynergyNDS_City of Delray Beach_Railroad Depot_IFB No. GC2020096996-092001-9781_Structural Bracing.pdf	

Save & close Cancel

Insured Member. Program (MVP): MVP has an annual Deposits &/or Advanced Payments w
FMIT TURNKEY RECOVERYSM PROGRAM 2020 | SYNERGYNDS, INC
SYNERGYNDS 2022 | TurnKey Recovery Program | www.synergynnds.com

Signature Licensing Info & General Services Agreement.

- Contract Awards are made through EASM
- Terms & Conditions are Ratified.
- Material Deposits are Agreed to & Paid.
- All Procurement & Contracting Docs are Uploaded to SimpliCitySM



SynergyNDS is the Recovery Program Manager for the FMIT and provides Response & Recovery Services to its 385 Public Entities with over \$9.5 Billion of insured property.



Home About Us Our Services Managed Programs Projects ▾ Testimonials Videos Contact Us **FMIT Alerts**

RFP Solicitation

Home > Bids

Please review the information below and ensure that all documents are filled out completely prior to submitting. Any bids submitted after the designated Close Date will not be considered when the contract is being awarded. When submitting, include the scope number of the project and send the completed bid(s) to bids@synergynnds.com. Thank you for your interest and we look forward to working with you.

▼ Panama City
▼ Callaway
▼ Parker
▼ Quincy
▼ Greenwood
▼ Beach Mosquito Cont
▼ Calhoun County BOCC
▼ Franklin County BOCC
▼ NW Florida Water Ma

▲ Panama City

Status	Project	Scope	Scope #	Open Date	Close Date	IFB PDF File
Open	Michael Damage to Purchase & Supply Building	CMU Block Wall Repairs	6319	12/11/2019	1/03/2020	Download
Open	Michael Damage to Martin Theatre	Window Replacement Services	6015	12/11/2019	1/08/2020	Download
Open	Michael Damage to Single Family Dwelling	Window Replacement	6316	12/5/2019	12/20/2019	Download
Open	Michael Damage to Glenwood Center	Exterior Repairs	6303	11/27/2019	12/13/2019	Download
Extended	Michael Damage to Public Works Admin & Shop	Hurricane Shutter Replacement	6212 / 6213	11/02/2019	11/18/2019	Download
Extended	Michael Damage to Martin Theatre	Roof Replacement	5992	9/17/2019	10/01/2019	Download
Closed	Michael Damage to CRA – Gymnasium	Floor Painting	5866	8/22/2019	9/06/2019	Download
Closed	Michael Damage to PC Pilot Museum	Exterior Brick Repair	4211	7/26/2019	8/09/2019	Download
Closed	Michael Damage to Fire Station #1	Final Construction Clean	5757	7/25/2019	8/08/2019	Download
Closed	Michael Damage to Chlorine Building	Concrete Pad Installation	5458	7/20/2019	8/05/2019	Download

EA Program Documents the Procurement Process

- EA Managed Projects work with Insured Members to Successfully Satisfy both Local & Federal Procurement Requirements
- Allows Greater Control specific to the Overall Recovery Lifecycle & Project Costs
 - Online Bid System Expedites Contractor Solicitation and Project Awards –vs- City's Workflow
 - FEMA & FDEM have approved a Guidance Directive supporting Emergency AdvantageSM (Insurance Managed Repair Program) on FSBIT Claims whereby Insurance Dollars are Paying Direct Repairs (Essentially, De-Federalizing Project Values responsible by Insurance)

SERVICES SPOTLIGHT | Daily Project Management & Reports



Florida Municipal Insurance Trust

Projects Edit Project #9091

Reports & Charts

Save & close Cancel Delete Customize this Form

7863	05-06-2022	Delray Beach Railroad depot	West side of railroad depot	Synergy NDS PM JE has observed Hatcher construction working on west side of railroad depot removing wooden concrete forms from structural bracing pads	Finishing up removing forms on west side of building	05-06-2022	Hatcher construction	Hatcher construction is approximately 80 completed with removing wood forms from 18 structural bracing pads around railroad depot. Steel fabricators are scheduled to be on site the week of 5/8/22 to start bracing exterior walls
		Delray Beach Railroad depot	South end of railroad depot	Synergy NDS PM JE has observed Hatcher construction working on south end of railroad depot removing concrete form boards from structural bracing pad	Continue working and removing forms boards from west side of railroad depot	05-06-2022	Hatcher construction	Two structural bracing pads on south end of railroad depot are completely ready for steel fabricators
		Delray Beach Railroad depot	East side of railroad depot	Synergy NDS PM JE has observed Hatcher construction working on east side of railroad depot completely removing all form boards from 8 of the structural bracing pads	Strip forms on south side of railroad depot	05-06-2022	Hatcher construction	Hatcher construction has removed all forms boards from pads on east side of building stacking forms on east side of property. Pads are now ready for steel fabricator to start bracing
	05-06-2022	Delray Beach Railroad depot	East side of railroad depot	Synergy NDS PM JE has observed Hatcher construction show up on site at railroad depot with a four man crew and has started removing wood forms from structural bracing pad on the east side of building	Continue removing plywood forms from all 18 structural bracing pads	05-06-2022	Hatcher construction	
	05-05-2022	Delray Beach Railroad depot	West side of railroad depot	Synergy NDS PM JE has observed Hatcher Construction working on west side of railroad depot pumping concrete into structural bracing pads	Finished pouring concrete in all 18 structural bracing pads	05-05-2022	Hatcher construction	Hatcher used at total of 68 yards of 3000 psi ready mix concrete to pour all 18 structural bracing pads. All pads are 100 completed and we are waiting on steel fabricator to start bracing walls around railroad depot
47	05-05-2022	Delray Beach Railroad depot	West side of railroad depot	Synergy NDS PM JE has observed Hatcher construction pumping concrete into structural bracing pads on west side of railroad depot	Finish pumping the last eight structural bracing pads on west side of building	05-05-2022	Hatcher construction	Hatcher construction had to order a 8 yard balance load of concrete to finish pouring structural pads on west side of railroad depot
47843	05-05-2022	Delray Beach Railroad depot	East and south end of railroad depot	Synergy NDS PM JE has observed Hatcher Construction pour all concrete into pads on east and south end of railroad depot. Tops of pads have been troweled finished	Pour structural bracing pads on west side of railroad depot	05-05-2022	Hatcher construction	



SERVICES SPOTLIGHT | Hear What They are Saying...

Project Videos

Tiger Point
Golf Club Recovery



FMIT TurnKey Recovery responded to severe fire damage at the Tiger Point Golf Club in the City of Gulf Breeze by providing immediate temporary services as well as repair and build-back in order to continue daily operations.

City of Williston
Fire & Police Department



City of Williston called upon SynergyNDS to erect a temporary fire station threatened by a sinkhole. SynergyNDS deployed necessary resources to stand up a building within 36 hours to house fire apparatus & equipment, sleeping quarters and temporary offices.

TurnKey Recovery
Spotlight & Testimonials



Williston City Hall
Sinkhole Recovery



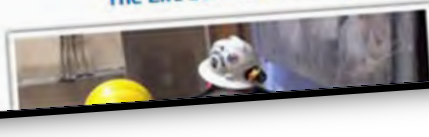
When a sinkhole formed beneath the Williston City Hall, immediate action was required by FMIT TurnKey Recovery to help stabilize the building and safeguard both City personnel and the general public.

Panhandle Flood
Recovery 2014



As FMIT Recovery Program Manager, SynergyNDS provided immediate emergency services and recovery initiatives to FMIT Members damaged by the Panhandle Flood Event.

Kennedy Space Center
The Life Sciences Building



Mary Esther
Public Library



Severe storms and a tornado landed on the library in the SynergyNDS was on the scene further damage and begin recovery.

Pensacola Inter
Airport



After a sprinkler break threatened to shutdown the airport, SynergyNDS was called to provide emergency services and recovery.

Testimonials

Home > Testimonials

James Lee Witt

Chief Executive Officer, James Lee Witt Associates



"As a former FEMA Director, I understand the results of catastrophic, devastating events and their effects on the livelihood of individuals. SynergyNDS provided immediate response after Hurricane Katrina ravaged New Orleans and was instrumental in the revitalization of the Florida communities damaged by the four hurricanes in 2004. SynergyNDS strives for excellence and without a doubt will remain a leader in the restoration industry for years to come."

Ashton Hayward

Mayor, City of Pensacola



"One of the most important things that happened immediately after the Pensacola flood was the Florida League of Cities and SynergyNDS were on the ground with my team to make sure that the citizens of Pensacola were taken care of and they had their central needs and I think that we've worked together as a team. But most importantly, making them feel comfortable and getting back to normalcy in their day to day lives."

Andrea Kvech

Assistant Airport Director for Finance, Pensacola Airport



"We experienced a loss here at the airport after an incident with our sprinkler system. By the time we got down to the terminal we approximated that 6000 gallons of water emptied out into the terminal. FMIT TurnKey Recovery was on site the next day to help us with this matter. They have contracted with our vendors directly which has made the payment process for vendors much faster than the city's process. We're able to send invoices and timesheets electronically to FMIT, this process by sending items electronically has helped to reduce the financial burden to the airport directly. I would recommend FMIT to other members."

Brian Coon

Director, Florida Division of Emergency Management



"As one of the states leading emergency officials, I know how important it is to work with our partners across the state before, during, and after a disaster. Working with the Florida Division of Emergency Management and FEMA, the FMIT and SynergyNDS have helped support their insured public entities reclaim millions of dollars after previous disasters. Through involvement in FDEM exercises such as the statewide hurricane exercise and by having a proactive response and recovery program, the FMIT can insure that Floridians are best positioned to recover quickly after a disaster."

Sheila Ortyl

Library Director, Mary Esther Public Library



"I commend SynergyNDS and TurnKey Recovery for all the hard work that they did, the speed, the

Assistant Fire Chief Wallace

City of Williston Fire Department



"Due to the complexity of the situation, and the impact on fire and police services, we had to take

Successful Response & Recovery is a Process Planned for in Advance...



- Tell Us What You Need.
- Share Past Loss Experiences.
- Define Your Expectations.
- Transparent Communications.
- Call Us 24/7.
- We Look Forward to Working Together!

Working with Members to Update Response Plans to Outline EA Recovery Initiatives & Deliverables...

- ☐ Emergency Executive Order(s) & Authorized Procurement Process
- ☐ Emergency Staff Contact Information
- ☐ District Security Directives & Credentialing (Contractor Requirements)
- ☐ Damage Assessment Assignments (Boots-on-the Ground Support)
- ☐ Response & Recovery Services & Expectations
- ☐ Pre-Approved Contractors/Vendors (Prior Relationships/Agreements)
- ☐ Pandemic Response Guidance (when Applicable)
- ☐ Work through Plan Guidance Template
- ☐ Complete COOP Worksheet by Building (for Critical Locations)

NEXT ACTIONS | Plan Guidance Template



Successful Response & Recovery is a process planned for in advance. It should be a collaborative effort with all involved parties (School Board, Respective School Personnel & FSBIT Insurance Team). Together, we can educate one another as necessary to better understand responsibilities, expectations and overall deliverables when challenged with an Unplanned Event.

Let's Start the Discussion with some bulleted general talking points:

☐ Have you had a Loss or Unplanned Event that impacted your School Day(s)?

- Lessons Learned from Past Loss?
- Challenges Faced?
- Success Stories?

What concerns do you have or geographical threats?

- Hurricane
- Tornado
- Flood
- Water/Fire
- Environmental
- Security

Do You Have a Business Continuity Plan (BCB) or Recovery Guidance Doc?

- How Do You Feel About Your Overall Ability to Recover Timely from an Unplanned Event Given Current Plans &/or Staffing Experience?

Do you have Updated Site Plans, As-Built or Building Diagrams?

- Google Earth Images
- FSBIT Schedule of Values (SOV)
- FSBIT Drone Footage

☐ Discuss Unique Building Information (Features):

- Property located within a Special Flood Hazard Area (SFHA)
- Emergency Generators (hooked up to Buildings)
- What kind of Building Automation Systems (Heating / Cooling / Ventilation & Lighting) are in service? (singular or site specific)?
- Warranty Information (Roofs/Mechanical)
- Special Flooring (Gym Floors, etc)
- Chemical & Cleaning Supplies Room
- Food Service (Cafeteria, Walk-In Coolers/Freezers, Dry Stock)



- Library, Computer Lab &/or Resource Area
- Health, Science Labs &/or Rooms for Elective Activities
- Music/Band Room
- Daycare Facility
- Onsite Agricultural (FFA) Facilities &/or Livestock

☐ How does the District communicate Remediation Protocol(s) to safeguard Health Safety Concerns immediately after a Loss?

- Who is your Health & Safety (Environmental) Partner?
- Are you in compliance with the AHERA (Asbestos Hazard Emergency Response Act) and required training for custodial & maintenance staff?
- What is your status (schedule) specific to other Sampling & Testing Requirements?
- Is your Hazard Communication Program (Safety Data Sheets) readily available (paper &/or electronic form)?
- Have you incorporated Employee Right to Know Training specific to Facility & Operations as it would apply to an Unplanned Event?
- What is your approach throughout the lifecycle of an Unplanned Event specific to Indoor Air Quality goals, measurables and validation criteria for overall acceptance (clearance)?

☐ What Vendor Relationships, In-Place Agreements &/or Service Contracts do you currently have in place?

- Roofing
- Engineer
- IT/Communications
- Portable Temp Buildings & Structures
- Sports Field & Specialty Lighting
- MEP's (Mechanical, Electrical & Plumbing)
- Fire Safety & Security
- Onsite Re-Fueling: Generators, Busses, Other Equipment (Gas/Diesel/Propane)
- Emergency Restoration
- Repair & Construction

☐ Temp Building Discussion & Laydown areas (with Utilities):

- Admin Offices (Work Areas)
- Portable Classrooms (Avg Class Size/Desks)
- Food Service (Daily Meals)
- Computer/Learning Labs/ Elective Programs
- Gyms/Recreation Leagues
- After School Programs &/or Civic Groups



☐ Discuss General Procurement Guidance & Practice:

- Purchasing policies and bidding for Emergency Services (stabilization), Repairs (short term) and Re-Construction Services (permanent repairs).
- Has the Board adopted policy language specific to an Unplanned Event to minimize the impact on the District's ability to carry out Educational Responsibilities in a safe and secure environment?
- Discuss how to incorporate FSBIT/Emergency Advantage contractor direct pay program approach and how that can support/expedite a timelier procurement process.

☐ What kind of Community-wide Agreements &/or Obligations do you have?

- Sheltering Agreements
- Facility Usage Agreements
- Staffing & Equipment Usage Agreements

☐ Do you have experience with the FEMA Public Assistance Program?

- Do you have any current FEMA PA projects that have yet to be funded or any appeals in progress?
- Do you have Insurance Commitments from Past Grant Awards?
- Do you manage the FEMA Grant Application Process in-house or do you use a 3rd Party? If 3rd Party, what company provides your FEMA Consulting Services?
- Do you have Properties in Special Flood Hazard Areas?
- Are you aware of the 50% Substantial Damage Rule (Pros & Cons)
- Do you have systems in place to track Force Account Labor & Equipment Usage?
- Are District Directives (Adopted Policy Language) in place to address Eligible Programs for PA Funding Categories? (Protective Services, Debris Removal, Staffing Compensation Reimbursement, Volunteers, etc?)
- Are you Familiar with Hazard Mitigation Opportunities?

NEXT ACTIONS | Putting It All Together (Cliff Note Style)

EXAMPLES

COOP WORKSHEET BY BUILDING

BUILDING/LOCATION #	
DEPARTMENT	
CRITICAL ASSET (1-5)	
FLOOD ZONE	

INSURANCE CO

SCHEDULED VALUE: Building		SCHE
INSURANCE: Property & Casualty		INSU
INSURANCE: Flood Primary/Limits		INSU
INS DEDUCTIBLE: P&C		INS D
INS DEDUCTIBLE: Flood (Primary)		INS D

COVERAGE ENDO

EXTRA EXPENSE		BUSI
ORDINANCE & LAW		PROF
VALUABLE PAPER		SIGN
OTHER:		OTHE

RISK ANALYSIS (Vulne

WINDSTORM: Named Storm		CYBE
WINDSTORM: Tornado		POW
WINDSTORM: Hail		SECU
WINDSTORM: Winter/Ice		PANI
FLOOD WATERS		OTHE

TEAM LEAD & SUPPORT (Docu

TEAM LEAD: Coordinator		SUPP
SUPPORT: HR/Risk Management		SUPP

DAMAGE ASSESSMENT (Workflow Description)

LOGISTICS FOR OPERATIONAL RESUMPTION

EMERGENCY RESPONSE & STABILIZATION DIRECTIVES

OTHER NOTES

READY = PLANNING, RESPONSE & RECOVERY



RECOVER. RESTORE. REBUILD.
SynergyNDS
Your Resource. Your Advocate. Your Partner.

SynergyNDS is a leading Recovery Program Manager for Public Entities with combined current insured property in excess of \$68 billion dollars.

[SynergyNDS](#)[FSBIT Home](#)[About Us](#)[Services](#)[Contact Us](#)

Automated Attendant &
24/7 On-Call Support

833-GoFSBIT
(833.463.7248)

When the Unexpected Happens & Disrupts School Operations,
Depend on the FSBIT Advantage... EMERGENCY ADVANTAGESM

EA Program
Introduction

[Click To View](#)