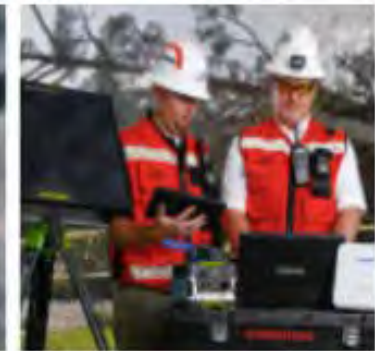




emergency advantage™



Available
insured
ort to

Support



The FSBIT 'EMERGENCY ADVANTAGE'...

- Proven Response & Recovery Program Used for Over 10 Years in Florida and Texas
- Expedites Response & Recovery to Minimize Secondary Damages, Costs, & Recovery Time
- Fills Critical Emergency Response & Disaster Recovery Role for FSBIT Members
- Uses Qualified & Approved Contractors
- Covered Response & Recovery Costs Paid by SynergyNDS Directly to Contractors
- Optimizes Funding Availability and Limits Out-of-Pocket Expenses for Members
- Preserves Critical Member Operating and Emergency Reserves after a Disaster



RECOVER. RESTORE. REBUILD.

SynergyNDS

Your Resource. Your Advocate. Your Partner.



SynergyNDS Partners with Public & Private Entities to Develop and Manage Response & Recovery Services



- SynergyNDS is the leading Recovery Program Manager for Public & Private Entities in Florida and Texas with current insured property in excess of \$30 billion dollars.
- SynergyNDS has the PROVEN & TESTED capacity to respond simultaneously to Large Catastrophic Events affecting multiple clients in different Geographical Areas.
- SynergyNDS serves over 350 Public Entities in Florida & 2,300 Public Entities in Texas.

CTSI Provides Full-Spectrum Event-Driven Environmental Services in Support of Identifying Potential Impact Areas, Remediation Protocol & Overall Safeguard of Health Safety Concerns.



- Develop Protocol/Plan for Response & Recovery (Schedule / Syllabus)
- Hazardous Materials Testing: Asbestos, Mold, and Lead
- Flood Response and Moisture Mapping
- Abatement and Remediation Project Design and Management
- Air Monitoring, Clearance Testing (Report Card)
- Indoor Environmental Quality Assessments

CTSI Services provided with focus on Risk Management, Loss Control & Court Defensible Support.



More Info @ www.SynergyNDS.com



Emergency Service & Support

[Click Here to Learn More...](#)



Recovery Program Management

[Click Here to Learn More...](#)



Catastrophe (CAT) Response

[Click Here to Learn More...](#)



Repair & Reconstruction

[Click Here to Learn More...](#)



Fire Damage & Deodorization

[Click Here to Learn More...](#)



Water Damage & Moisture Control

[Click Here to Learn More...](#)



Environmental Remediation

[Click Here to Learn More...](#)



Consulting Services & Continuing Education

[Click Here to Learn More...](#)

24/7 Recovery Services Support FSBIT Member Insured Losses.

- ✓ Emergency Stabilization Support
- ✓ Temp Services, Equipment & Portable Bldgs
- ✓ Recovery Project Management
- ✓ Catastrophe (CAT) Response
- ✓ Repair & Reconstruction Services
- ✓ Fire Damage & Deodorization
- ✓ Water Damage & Moisture Control
- ✓ Environmental & Remediation Services
- ✓ Consulting & Continuing Education

TrackDownSM Pro-Loss Assessment provides Real-Time Uploads that Support Timely Information & Decision Making.

- Real-Time Mobile Application that uploads automatically to TrackDownSM & Distributed to all Involved Parties.
- Improves Greater Reporting Visibility:
 - ✓ Identification of all Damages & Potential Coverage Forms that could be Applicable to the Loss.
 - ✓ Recommended 3rd Party Assignments & Descriptions to Expedite additional FSBIT Loss Review.
 - ✓ Expanded Photo Capture up to 12 Images directly from Device Camera, Library or Downloads.



TrackDown
INTELLIGENT ASSET MANAGEMENT

Pro Loss Assessment Form

TrackDown Mobile Application Date: 12/14/19

General Information

Related Member: 0554 - City of Tamarac
 Claim Number: GC2019096412
 Claim Title: Tamarac Fire & Water Damage at Community Center
 Project Name: City of Tamarac: Tamarac Community Center Damage
 Damaged Building Asset: Community Center
 Project Address: 8061 W Commercial Blvd
 GPS Lat/Long: 27.964066, -80.504067
 Additional Location Details:

Initial Reserve Details:

Estimated Initial Real Property Reserve: \$125,000
 Estimated Initial Personal Property Reserve: \$0
 Estimated Reserve Details: Total Estimated Project Reserve at \$125,000.00 (Loaded). Recommended FMIT Insurance Reserve less Members \$50k Deductible Obligation is \$75k. See Simplicity Project Valuation Table (Project Section) for more Detail & Breakout. Reserve Valuation includes Initial Emergency Response & Water Extraction, Content Manipulation, Drying & Dehumidification, Smoke Odor Remediation, Selective Demo, Mitigation & Encapsulation, Temp Power Generation & Distribution and Repairs (Insulation, Drywall & Paint).

Loss & Coverage Details:

Estimated Cause(s) of Loss: Fire, Water
 Potential Applicable Coverage(s): Extra Expense, Cause & Effect, Room, Equipment, Minimal Fire Service, Smoke (less than 8 Room, Extra Damage from Closet Area (excluding Services for & Dehumidification, Scrubbers), (up to 16 hrs identified to Endorsement (in response services (per scheduled events not
 Description of Damages (Narrative): Contents M Generator

Immediate Services Required: Independent Adjuster, Industrial Hygienist, Moisture Readings
 Recommended 3rd Party Assignment: Moisture Mapping & Thermal Imaging necessary to identify water damage to drywall and insulation. Immediate IH Assignment made to complete Building Material Assessment specific to Asbestos/Lead Survey as required prior to Demo. FMIT to make IA Assignment to substantiate damages and scope completed to date. IA to complete Xactimate Estimate for Demo & Repairs.

Damage Assessment Photos


Photo 1 (Click to Enlarge) Photo 2 (Click to Enlarge) Photo 3 (Click to Enlarge) Photo 4 (Click to Enlarge)
 Photo 5 (Click to Enlarge) Photo 6 (Click to Enlarge) Photo 7 (Click to Enlarge) Photo 8 (Click to Enlarge)



SERVICES | TrackDownSM Recovery Management System

TrackDownSM Management Software Helps Manage & Navigate the Recovery Process from Start to Finish.

- TrackDownSM Project Reports provide real-time transparency to all involved parties specific to all facets of a Project.
- Detailed Tracking of Scopes-of-Work and Costs better support the overall Claim Process.
- SubContractor Contracts, Invoicing & Payment Documentation are linked to streamline Project Audits and Closeout.

<div> TrackDown INTELLIGENT ASSET MANAGEMENT</div> <div>Save & close Cancel Delete Customize this Form</div>												
Full Report Grid Edit Email More 1-20 of 63 Scopes of Work												
Scope #	Category	Vendor	Task Description	Pool/Trust Approval	Work Status	Current Scope Status (Formula)	Scope Classification	Scope: Coverage Review Classification	Scope: Reserve Value	Total Est. Vendor Value (Calculated)	Vendor Invoices Incurred (To Date)	Vendor Invoice Variance (To Date)
Applied Sciences/Inspection Services (4 Scopes of Work)												
4359	Applied Sciences/Inspection Services	Industrial Hygiene Consulting, Corp	IH SOW Review & Clearance Sampling	Approved	Completed	FINAL	Turnkey Recovery	Property	\$10,000.00	\$10,000.00	\$10,000.00	\$0.00
4803	Applied Sciences/Inspection Services	DAG Architects	Design / Architecture Services	Approved	In Progress	Work In Progress	Turnkey Recovery	Property	\$500,000.00	\$485,523.00	\$140,046.69	\$345,476.31
6789	Applied Sciences/Inspection Services	Roof Assessment Specialist, Inc.	Roof Assessment / Inspection	Approved	Completed	FINAL	Turnkey Recovery	Property	\$2,175.00	\$2,695.00	\$2,695.00	\$0.00
7054	Applied Sciences/Inspection Services	Rimkus Engineering	Engineering Evaluation	Approved	Completed	FINAL	Turnkey Recovery	Property	\$11,000.00	\$10,721.10	\$10,721.10	\$0.00
TOT												
Build Back (21 Scopes of Work)												
4478	Build Back	Target Roofing										\$0.00
5237	Build Back	Comfort Air Systems										\$0.00
5867	Build Back	Pro Floors Plus										-\$2,500.00
5868	Build Back	European Stucco										\$0.00
5992	Build Back	Jenkins Roofing										\$43,512.00
6015	Build Back	The Glass Center										\$0.00
6017	Build Back	Vitrolite Specialist										\$0.00
6022	Build Back	Ace Sign Co.										\$163,595.73

Embedded for Projects

This is a new report

Save

Reports & Charts

New style (beta)

+ New Vendor Invoice

Favorites

Grid Edit

Email

More

Scope of Work #	Vendor	Description	Invoice	Invoice Paid?	Paid By	Invoice Total Amount	Check Amount
5868	European Stucco Co., Inc.	Materials deposit for exterior wall repairs.	Panama City_Martin Theater_Exterior Wall Repairs_Materials Deposit_European Stucco_Invoice 573.pdf	✓	SynergyNDS	\$160,725.00	\$160,725.00
6675	EPCI	Master Building Permit - Martin Theater	PC Martin Theater Permit Invoice.pdf	✓	SynergyNDS	\$43,196.91	\$43,196.91
6332	Gulf Power	Temp Power Invoice to support temp construction office	PC Martin Theater Gulf Power Temp Power 3-27 INV.pdf	✓	SynergyNDS	\$363.98	\$363.98
6332	Gulf Power	Temp Service Pole 1 to support living quarters for PM's.	PC Martin Theater Gulf Power TSP1 Liv Quarters 3-27 INV.pdf	✓	SynergyNDS	\$138.24	\$138.24
6332	Gulf Power	Temp Service Pole 2 to support temp living quarters for PM's.	PC Martin Theater Gulf Power TSP2 Liv Quarters 3-27 INV.pdf	✓	SynergyNDS	\$189.24	\$189.24
6026	European Stucco Co., Inc.	Payment for scaffold delivery, erection and first month rent.	Panama City_Martin Theater_Scaffolding_European Stucco_Invoice 739.pdf	✓	SynergyNDS	\$50,674.00	\$50,674.00
6694	Aaron Rich Marketing	IT and wireless set-up for temporary office trailer.	Panama City_Martin Theater_Office Trailer_IT Set-up_Aaron Rich Marketing_Invoice.pdf	✓	SynergyNDS	\$680.02	\$680.02
4002	Mobile Mini, Inc.	20' STANDARD TRI CAM CONTAINER ES20AEZ59046 rental 3/26/2020 - 4/22/2020.	Martin Theatre-Mobile Mini Invoice 9008180299.PDF	✓	SynergyNDS	\$126.81	\$126.81
6695	Hald Electric, LLC	Final payment to detach exterior electrical devices as necessary to allow for wall repairs.	Panama City_Martin Theater_Electrical Repairs_Exterior Detach_Hald Electric_Invoice 4465.pdf	✓	SynergyNDS	\$1,235.00	\$1,235.00
6676	Williams Scotsman	40X8 CONTAINER Delivery, Last month rent and rental from 03/27/20 THRU 04/26/20.	Martin Theatre-Williams Invoice 7667743.pdf	✓	SynergyNDS	\$2,061.30	\$2,061.30
6320	Williams Scotsman	64X28 MODULAR (60X28 BOX) rental from 03/05/20 THRU 04/04/20.	Martin Theatre-Williams Invoice 7679872.pdf	✓	SynergyNDS	\$3,333.05	\$3,333.05
6677	Armstrong Fence Company	Final payment for construction fence rental.	Panama City_Martin Theater_Fence_Armstrong Fence_Invoice 2020669.pdf	✓	SynergyNDS	\$4,254.32	\$4,254.32
6526	Express Waste	Dumpster Hauling and disposal fee	Panama City_Martin Theater_Dumpsters_Express Waste_Invoice	✓	SynergyNDS	\$1,707.69	\$1,707.69



All FSBIT Insured Recovery Projects are Performed in Strict Compliance with the Overall Health & Safety of the Property, Occupants, and Contractors.



Emergency Advantage Managed Projects:

- Asbestos/Lead/Mold assessments
- Indoor Air Quality Assessments & Evaluations
- Remediation Project Design and Management
- Infectious Disease Control (ie: COVID PCR testing).
- Project Reporting & Clearance Sampling

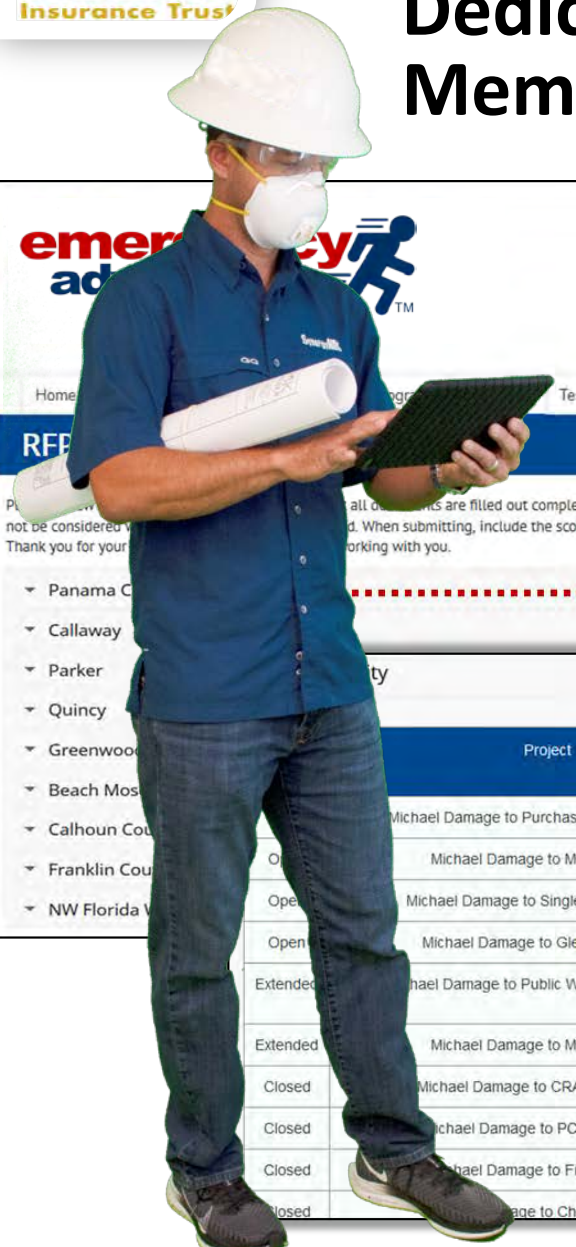


CTSI can provide additional services outside of the Emergency AdvantageSM Program as directed. Contact CTSI for a comprehensive list of Services, Training Programs & Annual EHS Audits/Assessments.



SERVICES | Onsite Project Management

Dedicated Project Manager(s) Works as an Extension of FSBIT Member's Staff & Provides Overall Project Accountability...



Settings

Projects

Edit Project #9308

Reports & Charts

Save & close

Cancel

Delete

Customize this Form

Return

Next

Related Claim

Project & Approval

Project Value Information

Project Damage Assessment(s)

Project Notes/Next Actions

ER Vendor Assignments

Scopes of Work

Project Documents

Project Field Reports

Project

▼ Daily Reports

Add Daily Report

Full Report | Grid Edit | Email | More ▼ 26-34 of 34 Daily Reports

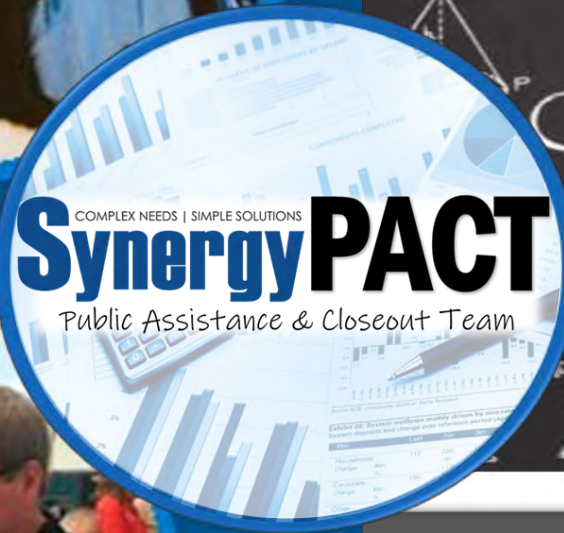
	Project Report ID	Report Date	Site/General Location	Room Number/Specific Location	Specialist Recommendation	Next Action	Action Date	Next Action (Company)	Notes	Photo1-Thumb-Small	Photo2-Thumb-Small
<input type="checkbox"/>	33533	08-10-2020	Unit 7	All areas	Demo/ripout continues	Continue with the demo/ripout of unit	08-10-2020	Reuben's Demolition	Demo/ripout continues with all VCT being removed. Floor scrapers are being used to chip and remove all flooring.		
<input type="checkbox"/>	33532	08-10-2020	All units	Cabinets	Measure and take photos of all base cabinets for reference	Draw kitchen cabinet floor plan	08-10-2020	Synergy NDS	Measure and take photos of all base cabinets for reference and cabinet floor plan		
<input type="checkbox"/>	33531	08-10-2020	All units	Cabinets	Measure and photo all base cabinets for reference	Draw kitchen cabinet floor plan	08-10-2020	Synergy NDS	Measure and take photos of all base cabinets for kitchen floor plan reference.		
<input type="checkbox"/>	33529	08-10-2020	Unit 7	Cabinets	Photo and measure kitchen base cabinets and bathroom vanities	Draw kitchen cabinet floor plan	08-10-2020	SynergyNDS	Measure all base cabinets and vanities prior to removal for reference.		
<input type="checkbox"/>	33528	08-10-2020	Unit 7	All areas	Demo/ripout has begun	Continue with demo/ripout	08-10-2020	Reuben's Demolition	Met with contractor at start of day to discuss all aspects of the demo/ripout process. Discussed marking of appliances, countertops, toilets, and any other saveable		

☑ Daily Real-Time PM Reports distributed through TrackDownSM





SynergyPACT (Public Assistance & Closeout Team)





SynergyPACT | Public Assistance Consulting Services



Public Assistance Program and Policy Guide

Version 4, Effective June 1, 2020

(FP 104-009-2)



Mission

- Bridge the gap between FSBIT Insurance and FEMA for projects managed through Emergency Advantage
- Maximize & Streamline FEMA funding for insured assets

Services

- Provide all required FEMA documentation to obtain reimbursement of expenses that fall outside of insurance coverage for claim-related damage
- Available to interface with State/FEMA representatives to facilitate and expedite reimbursement
- Reduces and/or Eliminates need & COSTS for a separate FEMA consultant when repairs are managed through Emergency Advantage.
- Minimizes Potential De-Obligation Actions by FEMA





SynergyPACT Works with FSBIT Members to Better Support Eligible Grant Opportunities.

- Emergency AdvantageSM (EA) Projects qualify for FEMA Public assistance funding.
- “Synergy” between programs allows for accelerated funding process.
- EA is aligned with FEMA Policy & Procedures.
- Established procedures with State & FEMA leadership to streamline PA process for EA projects.
- FLC-PACT Validates Anticipated Insurance Proceeds, Eligible Scopes-of-Works and Provides Claim Related Documentation to FEMA & FDEM.
- All required FEMA documentation is generated through TrackDownSM.



SynergyPACT will Identify Eligible PA Opportunities Available to School Districts When Responding to & Recovering from a Declared Event.

POST-DISASTER MITIGATION

406 Hazard Mitigation (HM)	 Hazard Mitigation Grant Program (HMGP)	 Non-disaster (competitive HM grants on annual funding cycle)
Post-disaster	Post-disaster	Non-disaster
Funding through FEMA PA Program	Funding through FEMA HMGP Program <small>Funding is limited.</small>	Funding through Hazard Mitigation Assistance (HMA) Program
Incident-specific Grants	Multi-hazard/Area-wide Grants	Muti-hazard/Area-wide Grants
Funding available for Disaster-damaged Elements of Facilities Only	Funding available for Damaged + Non-damaged Facilities	Funding available for Non-damaged Facilities

Preparation and Response

- Establishing Emergency Shelters
- Debris Removal from School Property
- Staff Overtime Reimbursement (Force Account Labor)
- Equipment Reimbursement (Force Account Equip)
- Temp Specialty Buildings (outside of Insurance Funds)

Recovery

- Facilities and Buildings
- Playgrounds
- Parking Lots
- Other Assets

SynergyPACT Can Support all FEMA Public Assistance Tasks Outside of FSBIT Insurance Related Projects & the Emergency AdvantageSM Program.

LESSONS LEARNED
FEMA PUBLIC ASSISTANCE PROGRAM

APPLICABLE FEDERAL REGULATIONS & FEMA PUBLIC ASSISTANCE (PA) GUIDELINES

Many directives are available to you as a public assistance applicant. Some help in responding to and recovering from a disaster and others help in getting and managing federal funds. The most important is Title 44 of the Code of Federal Regulations (44 CFR), which contains policies and procedures for implementing the Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended (Stafford Act). These basic policies and procedures govern disaster relief operations. Title 44 CFR is available at the following website: <http://ecfr.gpoaccess.gov>

Pay particular attention to Part 13 (44 CFR 13) that sets forth administrative requirements for federal grants and sub-grants to state, local, and Indian tribal governments. Administrative requirements for federal grants and sub-grants to other types of applicants are located at 2 CFR Part 215. Also, pay particular attention to Part 206 of 44 CFR that sets forth the disaster assistance rules applicable to major disasters and emergencies declared by the President.

In addition to 44 CFR and 2 CFR, FEMA has several policy documents that will assist you in understanding all aspects of the Public Assistance Program. The website below will give you access to a number of FEMA resources including the following:

- FEMA 321, Public Assistance Policy Digest (January 2008)
- FEMA 322, Public Assistance Guide (June 2007)
- FEMA 323, Public Assistance Applicant Handbook (March 2010)
- FEMA 325, Public Assistance Debris Management Guide (July 2007)
- FEMA Disaster Assistance Policy (9500 series policy statements)

UNDERSTANDING INSURANCE, POLICY INTERPRETATION AND CLAIMS ADJUDICATION

Understand your Insurance Policy and specific coverages often further identified by Endorsements &/or Supplemental Coverage Extensions to include but not necessarily limited to:

- Limits of Applicable Insurance
- Flood Coverage
- Deductible
- Extra Expense

FEMA & State Insurance Specialists will assume your policy language (unless written in Manuscript Form) is to be interpreted and adjudicated under the broad industry definition of an ISO Policy. This may or may not be your intent and should be given immediate attention as necessary to avoid unnecessary disputes (funding deobligations) and FEMA audit findings. Preparing a Policy Summary Draft clearly stating the intent of implied coverages and claim adjudication should be presented to FEMA/State Public Assistance Coordinators prior to Member engagement (eligible project/claim reviews).

FLC PACT / FEMA PA LESSONS LEARNED 1

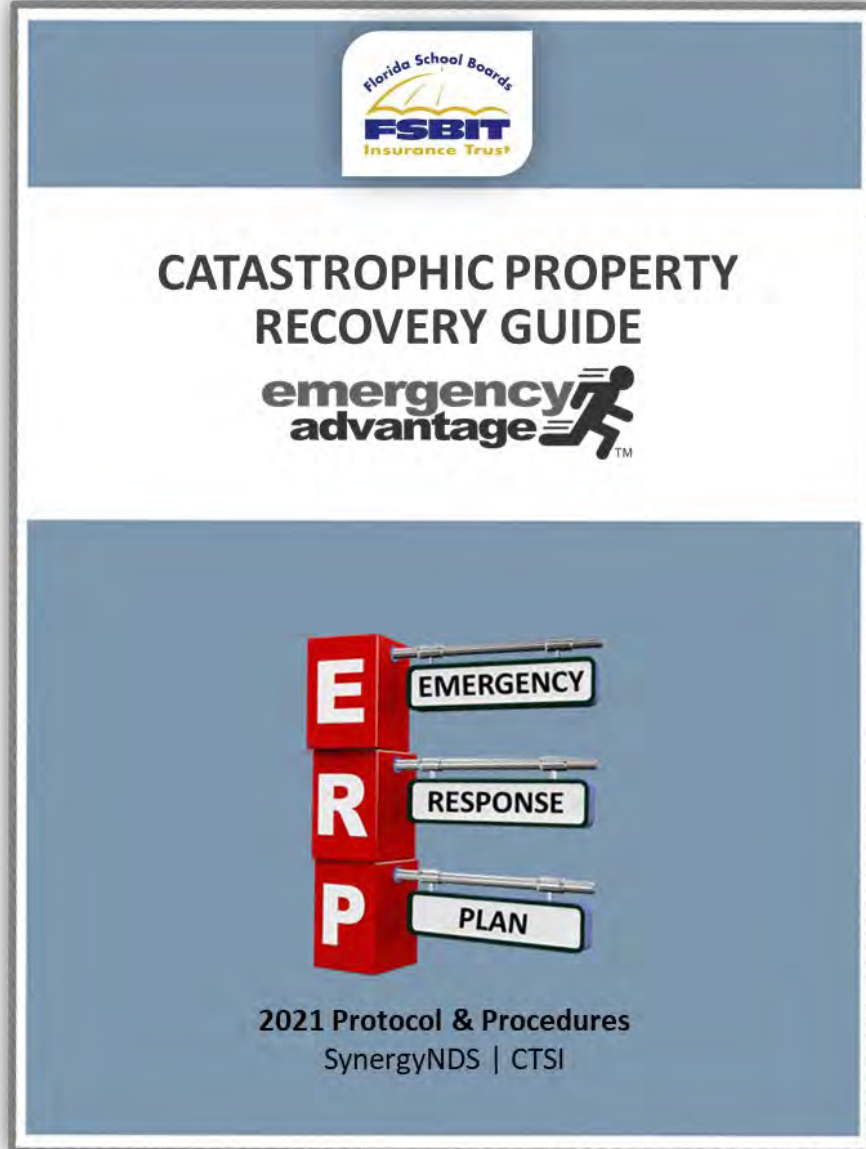
- Comprehensive FEMA Public Assistance Program Management for all Disaster Related Expenses.
- Cost Monitoring & Documentation Management.
- TrackDownSM Public Assistance Grant Management Platform to Track & Report Expenses to FEMA.
- Closeout & Audit support.
- Highly Qualified Team that continues to support Grant Application well past Anticipated Insurance Proceeds.

Planning

LET'S SCHEDULE THAT DISCUSSION

Understanding the Needs, Expectations & Underlying Direction of Individual FSBIT Member School Districts...

- What makes each Property (School) Unique?
- Identify Exposure & Concerns?
- Know the Rules of Engagement?
- Response Timelines and Specific Deliverables?
- Special Needs &/or Resources?
- What Action Items do you Need from our Team to Support Your Individual COOP Planning?



Successful Response & Recovery is a Process Planned for in Advance...



- Tell Us What You Need.
- Share Past Loss Experiences.
- Define Your Expectations.
- Transparent Communications.
- Call Us 24/7.
- We Look Forward to Working Together!



emergency advantage™



Thank You for the Opportunity to Serve You in such an Important Role!